## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE10822 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9833222801 **No. : Technician Name** Atique Salmani **Technician Mobile** 8080922984 Complain 09-02-2024 11:10:22 **Ticket Type :** Date & Time : Vendor Details : Poonam Cluster Customer's Mobile 9833222801 Mateen Sir Company Name : Name/Client Name Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Access **Complain**: B1 door exit switch not working Remooved no touch and collect and new box and swich installed working ok also checked by Technician **Comment**: security supervisor. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Remooved no touch and collect and new box and swich installed working ok also checked by security supervisor. **Status History : Date Time Technician Name** Status Remark Sign 09-02-2024 Atique Salmani Completed Remooved no touch and 11:36:59 collect and new box and swich installed working ok also checked by security supervisor. 09-02-2024 Atique Salmani New 11:10:42 **Previous Date Time Technician Name** Remark **Complain History** 12-02-2024 06:04:24 MayurYadav Camera issue solve Live view settings done Biomax licence key update B1 B2 device offline issue solve 40 tags add in software Boom software issue solve reinstall software 02-02-2024 04:03:15 MayurYadav Need carpenter for door issue