

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10740					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833222801				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	02-02-2024 04:03:15		
Vendor Details :					
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir
Address :					
Mumbai , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	1)B2 - 1 camera off issue 2)B3 Biometric device loose issue and door not getting close				
Technician Comment :	b 3 access gate bolt lock issue pending need to change with em lock bracket and plat				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	b 3 access gate bolt lock issue pending need to change with em lock bracket and plat 23.03.2024 - Ateek visited - B3 door lock issue resolved changed new 16 volts 5 amps and on under observation.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
26-03-2024 12:24:05	Atique Salmani	Completed		-
23-03-2024 10:55:50	Atique Salmani	New		-
18-03-2024 02:17:26	Atique Salmani	Work Pending	b 3 access gate bolt lock issue pending need to change with em lock bracket and plat	
18-03-2024 11:23:31	Atique Salmani	New		-
08-03-2024 07:01:21	Atique Salmani	Work Pending	Aliment isu not settings work pending	
08-03-2024 04:50:09	Atique Salmani	New		-
28-02-2024 10:37:55	Atique Salmani	New		-
28-02-2024 10:37:48	Atique Salmani	New		-
19-02-2024 04:44:00	Atique Salmani	Client Side	Need carpenter for door issue	
19-02-2024 01:27:35	Atique Salmani	New		-
15-02-2024 05:46:08	Atique Salmani	Client Side	Bolt drop Lock installation done but glass door is out so dropping continuously so need to set door propr from glass door person.	
15-02-2024 10:35:39	Atique Salmani	New		-
03-02-2024 01:46:57	Atique Salmani	Awaiting Spares	Dropp bolt lock issue some time bolt coming down some time not dropping and also glass door out so told to Paul sir for door settings and lock collect for repair and chek	
03-02-2024 10:41:44	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
23-03-2024 10:57:16	Atique Salmani	B3 door lock issue resolved changed new 16 volts 5 amps and on under observation. And boom barrier many tag issue and also gate nmbr barrier issue .
09-03-2024 03:00:29	Shiva Meena	Cebaling work complete 105 miter cebaling wark electric cebaling work complete bomberiyar canecsane done work complete