




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10662																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9833222801																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	Complain	Date & Time :	29-01-2024 04:38:18																	
Vendor Details :																				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	B2 - 1 camera off issue B1 Exit switch not working proper																			
Technician Comment :	B2 camera issue solve B1 exit switch working ok																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	B2 camera issue solve B1 exit switch working ok																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-01-2024 06:01:25</td><td>MayurYadav</td><td>Completed</td><td>B2 camera issue solve B1 exit switch working ok</td><td></td></tr><tr><td>31-01-2024 10:34:05</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	31-01-2024 06:01:25	MayurYadav	Completed	B2 camera issue solve B1 exit switch working ok		31-01-2024 10:34:05	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-02-2024 06:04:24</td><td>MayurYadav</td><td>Camera issue solve Live view settings done Biomax licence key update B1 B2 device offline issue solve 40 tags add in software Boom software issue solve reinstall software</td></tr><tr><td>09-02-2024 11:10:22</td><td>Atique Salmani</td><td>Removed no touch and collect and new box and swich installed working ok also checked by security supervisor.</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-02-2024 06:04:24	MayurYadav	Camera issue solve Live view settings done Biomax licence key update B1 B2 device offline issue solve 40 tags add in software Boom software issue solve reinstall software	09-02-2024 11:10:22	Atique Salmani	Removed no touch and collect and new box and swich installed working ok also checked by security supervisor.						
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