




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10561</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9833222801																			
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-01-2024 05:44:17																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Poonam Cluster	Customer's Mobile :	9833222801	Name :	Mateen Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	Access																			
<b>Complain :</b>	B1 TV Not working and New attendance soc office machine data transfer to old device																			
<b>Technician Comment :</b>	B1 tv start b2 one camera offline issue solve Software data transfer explain																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	B1 tv start b2 one camera offline issue solve Software data transfer explain																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-01-2024 06:04:17</td><td>MayurYadav</td><td>Completed</td><td>B1 tv start b2 one camera offline issue solve Software data transfer explain</td><td></td></tr><tr><td>16-01-2024 05:44:25</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-01-2024 06:04:17	MayurYadav	Completed	B1 tv start b2 one camera offline issue solve Software data transfer explain		16-01-2024 05:44:25	MayurYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-02-2024 06:04:24</td><td>MayurYadav</td><td>Camera issue solve Live view settings done Biomax licence key update B1 B2 device offline issue solve 40 tags add in software Boom software issue solve reinstall software</td></tr><tr><td>09-02-2024 11:10:22</td><td>Atique Salmani</td><td>Remooved no touch and collect and new box and swich installed working ok also checked by security supervisor.</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-02-2024 06:04:24	MayurYadav	Camera issue solve Live view settings done Biomax licence key update B1 B2 device offline issue solve 40 tags add in software Boom software issue solve reinstall software	09-02-2024 11:10:22	Atique Salmani	Remooved no touch and collect and new box and swich installed working ok also checked by security supervisor.						
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