

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10237</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------------|------------------------------------------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833222801                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    | <b>Technician Mobile :</b>                                                      | 8080922985                                                                            |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                           | 11-12-2023 12:20:50                                                             |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :              | Poonam Cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                | 9833222801                                                                      | Name :                                                                                | Mateen Sir |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    | Type :                                                                          |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | B1 and B3 - exit switch not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | b=1 exit button issue resoved and b=3 door lock working OK door alignment issue                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | b=1 exit button issue resoved and b=3 door lock working OK door alignment issue                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                    |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2023 06:54:51</td><td>Siddhesh Chavan</td><td>Completed</td><td>b=1 exit button issue resoved and b=3 door lock working OK door alignment issue</td><td></td></tr><tr><td>12-12-2023 10:15:17</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                    |                                                                                 |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign       | 12-12-2023 06:54:51                                                          | Siddhesh Chavan     | Completed       | b=1 exit button issue resoved and b=3 door lock working OK door alignment issue    |  | 12-12-2023 10:15:17 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                             | Remark                                                                          | Sign                                                                                  |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| 12-12-2023 06:54:51                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                          | b=1 exit button issue resoved and b=3 door lock working OK door alignment issue |  |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| 12-12-2023 10:15:17                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                |                                                                                 | -                                                                                     |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-01-2024 05:44:17</td><td>MayurYadav</td><td>B1 tv start b2 one camera offline issue solve Software data transfer explain</td></tr><tr><td>05-01-2024 03:51:18</td><td>Siddhesh Chavan</td><td>b2 ground floor Poe switch off and reon Poe switch and 27 camera off issue resoved</td></tr></tbody></table>                                                                                         |                                                                                    |                                                                                 |                                                                                       |            | Date Time | Technician Name | Remark | 16-01-2024 05:44:17 | MayurYadav | B1 tv start b2 one camera offline issue solve Software data transfer explain | 05-01-2024 03:51:18 | Siddhesh Chavan | b2 ground floor Poe switch off and reon Poe switch and 27 camera off issue resoved |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                             |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| 16-01-2024 05:44:17                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | B1 tv start b2 one camera offline issue solve Software data transfer explain       |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |
| 05-01-2024 03:51:18                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | b2 ground floor Poe switch off and reon Poe switch and 27 camera off issue resoved |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                              |                     |                 |                                                                                    |                                                                                       |                     |                 |     |  |   |