

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4607</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9825048345                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                     | <b>Technician Mobile :</b>                          | 8080922984                                                                            |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                                                                                            | 18-01-2022 03:30:45                                 |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Maharaja Rajendrasingji CHS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                                                                                                          | 9825048345                                          | <b>Name :</b>                                                                         | Manvendra Sir |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                     | <b>Type :</b>                                       |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | TV on/off issue because of lift                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | display on/off issue resolved there all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | display on/off issue resolved there all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2022 05:51:40</td><td>Atique Salmani</td><td>Completed</td><td>display on/off issue resolved there all working ok.</td><td></td></tr><tr><td>18-01-2022 03:31:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>18-01-2022 03:30:45</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                     |                                                     |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign           | 18-01-2022 05:51:40 | Atique Salmani      | Completed      | display on/off issue resolved there all working ok.                                                                                                                                 |  | 18-01-2022 03:31:05 | Atique Salmani | New |  | - | 18-01-2022 03:30:45 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                                                                              | Remark                                              | Sign                                                                                  |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-01-2022 05:51:40                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                                                           | display on/off issue resolved there all working ok. |  |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-01-2022 03:31:05                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                                                 |                                                     | -                                                                                     |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 18-01-2022 03:30:45                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                                                 |                                                     | -                                                                                     |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-01-2022 02:18:50</td><td>Atique Salmani</td><td></td></tr><tr><td>03-01-2022 12:03:40</td><td>Atique Salmani</td><td>cctv footage shown to security person and give in cellphone and tv on/off issue not resolved becZ some maintenance work in lift so lift person changed the phase so it's painding .</td></tr></tbody></table>                                                                                                                              |                                                                                                                                                                                     |                                                     |                                                                                       |               | Date Time | Technician Name | Remark | 05-01-2022 02:18:50 | Atique Salmani |                     | 03-01-2022 12:03:40 | Atique Salmani | cctv footage shown to security person and give in cellphone and tv on/off issue not resolved becZ some maintenance work in lift so lift person changed the phase so it's painding . |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                                                                              |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-01-2022 02:18:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                     |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 03-01-2022 12:03:40                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | cctv footage shown to security person and give in cellphone and tv on/off issue not resolved becZ some maintenance work in lift so lift person changed the phase so it's painding . |                                                     |                                                                                       |               |           |                 |        |                     |                |                     |                     |                |                                                                                                                                                                                     |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |