## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE4514 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9825048345 **No. : Technician** Atique Salmani Technician 8080922984 Mobile : Name : Complain 03-01-2022 12:03:40 **Ticket Type :** Date & Time : **Vendor Details :** Company Maharaja Customer's 9825048345 Name : Manvendra Sir Name/Client Rajendrasingji CHS Mobile : Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV TV on off issue **Complain**: cctv footage shown to security person and give in cellphone and tv on/off issue not resolved Technician becz some maintanence work in lift so lift person changed the phase so it's painding . **Comment** : Complain Desktop - Apurva Vajaria **Operator** : **Remark** : cctv footage shown to security person and give in cellphone and tv on/off issue not resolved becz some maintanence work in lift so lift person changed the phase so it's painding . **Status History : Date Time Technician Name** Status Remark Sign 07-01-2022 Atique Salmani Closed 03:58:09 05-01-2022 Atique Salmani Completed cctv footage shown to 02:16:03 security person and give in cellphone and tv on/off issue not resolved becz some maintanence work in lift so lift person changed the phase so it's painding . 05-01-2022 Atique Salmani New 01:15:43 03-01-2022 Atique Salmani Work Pending As the lift is getting 05:03:01 functional the tv is getting on off.. 03-01-2022 Atique Salmani New 12:03:52 03-01-2022 Atique Salmani New 12:03:40

| Previous<br>Complain | Date Time           | Technician Name | Remark                                   |
|----------------------|---------------------|-----------------|--|
| History :            | 05-01-2022 02:18:50 | Atique Salmani  |  |
|                      | 22-09-2021 10:15:13 | MayurYadav      | online pending survey done for 7 cameras |
|                      |                     |                 |  |