



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6607					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9869695781				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	17-10-2022 01:15:39		
Vendor Details :					
Company Name/Client Name :	Kuber Co Op Scoiety	Customer's Mobile :	9869695781	Name :	Mansukh Sir
Address :					
Mumbai , , , 400067 , Maharashtra					
AMC Details :					
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	Recording issue plz check recording symbol 1st floor camera on off issue and angle change B wing 2-3 cameras angle changed				
Technician Comment :	one dvr new hdd install and recoding started now and 4 camera no video issue resolved and one new power supply install and all camera working ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	one dvr new hdd install and recoding started now and 4 camera no video issue resolved and one new power supply install and all camera working ok				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	20-10-2022 06:22:55	Siddhesh Chavan	Completed	one dvr new hdd install and recoding started now and 4 camera no video issue resolved and one new power supply install and all camera working ok	
	20-10-2022 03:44:18	Siddhesh Chavan	New		-
	20-10-2022 03:44:13	Siddhesh Chavan	New		-
	20-10-2022 03:01:13	Siddhesh Chavan	New		-
	17-10-2022 06:09:22	Siddhesh Chavan	Work Pending	1. A wing dvr total 15 camera conected all camera working ok lobby passage camera on off issue resolved working ok and first floor camera on off resolved working ok and terris camera angle set 4tb hard disk faulty cheking for office ppm done 2. b Wing dvr 14 camera conected. 4 camera off because one power supply faulty and 12 camera working ok and terris camera on .off issue working ok and recording ok ppm done and watchman cabin intercom line issue	
	17-10-2022 01:16:00	Siddhesh Chavan	New		-
	17-10-2022 01:15:39	Siddhesh Chavan	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	17-10-2022 11:11:44	Prashant Nikalje	intercom system off because mine power supply discount and power concat and intercom system on and mine gate phone issue need to change phone Prashant visited on 22.10.2022 - new beetel phone install (security cabin)		
	03-09-2022 12:24:04	Neeraj Chauhan	8 camera recording showing on camera 3/09/2022		