Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE1942								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9869695781							
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985				
Ticket Type:	Complain	Date & Time :	01-10-2020 06:23:31					
Vendor Details :	Vendor Details :							
Company Name/Client Name :	Kuber Co Op Scoiety	Customer's Mobile :	9869695781	Name :	Mansukh Sir			
Address:								
Mumbai,,,400067, Maharashtra								
AMC Details :								
Expiry Date :	31-03-2021 12:00:00		Type:	Non-Comprehensive				
Product Name:	Intercom							
Complain:	lift intercom issue							
Technician Comment :	A/703 old cable is dead so not working. I do connect spar cable now line ok but rojor box and phone need. A/ 303 Phone and rojor need. B/ 702 cable not find inside flat. flat outside line is OK. B/ 703 only phone change. B/ 502 rojor box and phone of cable need. B/ 402 line not working because system to B wing krone cables is dead. cable need to change after issue will be resolve.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark :	A/703 old cable is dead so not working. I do connect spar cable now line ok but rojor box and phone need. A/ 303 Phone and rojor need. B/ 702 cable not find inside flat. flat outside line is OK. B/ 703 only phone change. B/ 502 rojor box and phone of cable need. B/ 402 line not working because system to B wing krone cables is dead. cable need to change after issue will be resolve.							

Status History	Date Time	Technician Name	Status	Remark	Sign
•	24-10-2020 10:40:14	Siddhesh Chavan	Completed		-
	22-10-2020 10:56:42	Siddhesh Chavan	New		-
	19-10-2020 05:59:21	Siddhesh Chavan	New		-
	19-10-2020 10:38:44	Siddhesh Chavan	New		-
	05-10-2020 06:24:41	Siddhesh Chavan	Client Side	A/703 old cable is dead so not working. I do connect spar cable now line ok but rojor box and phone need. A/ 303 Phone and rojor need. B/ 702 cable not find inside flat. flat outside line is OK. B/ 703 only phone change. B/ 502 rojor box and phone of cable need. B/ 402 line not working because system to B wing krone cables is dead. cable need to change after issue will be resolve.	
	05-10-2020 11:09:29	Siddhesh Chavan	New		-
	01-10-2020 06:23:32	Siddhesh Chavan	New		-
Previous Complain History:	Date Time	Technician Name	Remark		
	07-08-2023 10:59:39	ChandanYadav	Suresh Bhai unko camera ka recording dikhana tha 8 Jun par dvr me 28 Jun se recording hai jiske wajah se recording nahi mil paya.		
	31-07-2023 10:45:59	MayurYadav	Recording check and showing to client		