

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11725  |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|---------------------|---------------------|---------------|----------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| Priority :                        | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Created By :                      | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                             |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Complaint Mob. No. :              | 9869695781                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Technician Name :                 | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                  | Technician Mobile :     | 8898885764                                                                            |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Ticket Type :                     | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                           | Date & Time :                    | 24-05-2024 05:03:47     |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Vendor Details :                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :        | Kuber Co Op Society                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :              | 9869695781              | Name :                                                                                | Mansukh Sir |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Address :                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Mumbai , , , 400067 , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| AMC Details :                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Expiry Date :                     | 31-03-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                |                                  | Type :                  | Non-Comprehensive                                                                     |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Product Name :                    | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Complain :                        | Gate 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                            |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Technician Comment :              | Gate camera working okk                                                                                                                                                                                                                                                                                                                                                                                                                            |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Complain Operator :               | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                           |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Remark :                          | Gate camera working okk                                                                                                                                                                                                                                                                                                                                                                                                                            |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Status History :                  | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-05-2024 05:56:34</td><td>Neeraj Chauhan</td><td>Completed</td><td>Gate camera working okk</td><td></td></tr><tr><td>24-05-2024 05:12:09</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                  |                         |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 24-05-2024 05:56:34 | Neeraj Chauhan      | Completed     | Gate camera working okk          |  | 24-05-2024 05:12:09 | Neeraj Chauhan | New |  | - |
| Date Time                         | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                           | Remark                  | Sign                                                                                  |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| 24-05-2024 05:56:34               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                        | Gate camera working okk |  |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| 24-05-2024 05:12:09               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                              |                         | -                                                                                     |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| Previous Complain History :       | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-05-2024 01:18:34</td><td>YogeshDesai</td><td></td></tr><tr><td>21-05-2024 03:22:41</td><td>PrashantSaroj</td><td>1..PPM done and all camera clean</td></tr></tbody></table>                                                                                                                                                              |                                  |                         |                                                                                       |             | Date Time | Technician Name | Remark | 25-05-2024 01:18:34 | YogeshDesai |                     | 21-05-2024 03:22:41 | PrashantSaroj | 1..PPM done and all camera clean |                                                                                       |                     |                |     |  |   |
| Date Time                         | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                           |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| 25-05-2024 01:18:34               | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                  |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |
| 21-05-2024 03:22:41               | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                      | 1..PPM done and all camera clean |                         |                                                                                       |             |           |                 |        |                     |             |                     |                     |               |                                  |                                                                                       |                     |                |     |  |   |