




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10849																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9869695781																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	12-02-2024 11:37:48																						
Vendor Details :																									
Company Name/Client Name :	Kuber Co Op Scoiety	Customer's Mobile :	9869695781	Name :	Mansukh Sir																				
Address :																									
Mumbai , , , 400067 , Maharashtra																									
AMC Details :																									
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	standby DVR not working need to check																								
Technician Comment :	Stand by dvr working but tv issue tv all blackout																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Stand by dvr working but tv issue tv all blackout																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-02-2024 11:21:55</td><td>Sonu Kumar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>12-02-2024 01:21:57</td><td>Sonu Kumar</td><td>Work Pending</td><td>Stand by dvr working but tv issue tv all blackout</td><td></td></tr><tr><td>12-02-2024 12:47:42</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-02-2024 11:21:55	Sonu Kumar	Completed		-	12-02-2024 01:21:57	Sonu Kumar	Work Pending	Stand by dvr working but tv issue tv all blackout		12-02-2024 12:47:42	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-03-2024 10:33:56</td><td>Atique Salmani</td><td>New 16 channel dvr installation done with recording and 15 nmr camera issue resolved used 1 rc 1 BNC and also installed hdmi to av converter chek tv point also ohms coming All completed lobby n terrace camera fracture need to changed .</td></tr><tr><td>05-02-2024 11:21:46</td><td>Ravi Rajbhar</td><td>Kaber stand by hikvision dvr install with hdd 14 cmaera ok working done</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-03-2024 10:33:56	Atique Salmani	New 16 channel dvr installation done with recording and 15 nmr camera issue resolved used 1 rc 1 BNC and also installed hdmi to av converter chek tv point also ohms coming All completed lobby n terrace camera fracture need to changed .	05-02-2024 11:21:46	Ravi Rajbhar	Kaber stand by hikvision dvr install with hdd 14 cmaera ok working done											
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