Vallabh Enterprises

 $\label{eq:continuous} \textbf{Regd. Office}: 401, shanti kutir, shivaji road, near thakur international school, kandivali (west) mumbai - 400067 \\ \text{Support}: | \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in}$

Service Status	s Details : VE10064						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9930235307						
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965			
Ticket Type :	Complain	Date & Time :	18-11-2023 10:51:13	-			
Vendor Detail	ls:				•		
Company Name/Client Name :	Apex Creators - Dhruv Zaveri	Customer's Mobile :	9930235307	Name :	Manor		
Address:							
Mumbai,,,,	, Maharashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:00 Type:						
Product Name :	CCTV						
Complain:	Some cameras off issue need to check						
Technician Comment :	Zaveri wildernets Villa no. 15 - Boundary side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 18 Boundary viewing camera side camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 16 - road side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 17 Electric generator side viewing camera connector cut full off (need to change camera) Play ground Boundary side viewing camera cable breck two pair camera ok and swape to Electric generator place Villa no. 21 Boundary camera cable faulty camera our side checking pending Club house upper side camera cable faulty Club house kitchen in side Camera cable faulty Club house in side dining table viewing camera cable faulty Club house Garden viewing camera cable cut but our side cable jointor uesd then ok working but need to change cable Villa no. 12 Road side camera viewing camera broken (faulty) cable ok Villa no. 12 Boundary side viewing Camera faulty Cable ok Villa no. 10 Boundary side viewing Camera connector faulty Cable check one pair cable breck orange white Villa no.10 Road side viewing camera cable not found Security cabin main gate out side camera connector issue cable ok Or main gate in side Camera cable breck (camera not check our side) Villa no. 2 Boundary side camera viewing Cable ok Camera connector faulty And club house kitchen or dining table cable faulty And camera missing one And club house above camera cable joint and ok working done temporary infrom to Deepak sir Main gate feber cable disconnect need to change feber cable and media convetor Total 22 camera ok working villa no. 07 need to install intusion panal with panic switch						
Complain Operator :	Desktop - Apurva Vajaria						

Remark:

Zaveri wildernets Villa no. 15 - Boundary side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 18 Boundary viewing camera side camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 16 - road side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 17 Electric generator side viewing camera connector cut full off (need to change camera) Play ground Boundary side viewing camera cable breck two pair camera ok and swape to Electric generator place Villa no. 21 Boundary camera cable faulty camera our side checking pending Club house upper side camera cable faulty Club house kitchen in side Camera cable faulty Club house in side dining table viewing camera cable faulty Club house Garden viewing camera cable cut but our side cable jointor uesd then ok working but need to change cable Villa no. 12 Road side camera viewing camera broken (faulty) cable ok Villa no. 12 Boundary side viewing Camera faulty Cable ok Villa no. 10 Boundary side viewing Camera connector faulty Cable check one pair cable breck orange white Villa no.10 Road side viewing camera cable not found Security cabin main gate out side camera connector issue cable ok Or main gate in side Camera cable breck (camera not check our side) Villa no. 2 Boundary side camera viewing Cable ok Camera connector faulty And club house kitchen or dining table cable faulty And camera missing one And club house above camera cable joint and ok working done temporary infrom to Deepak sir Main gate feber cable disconnect need to change feber cable and media convetor Total 22 camera ok working villa no. 07 need to install intusion panal with panic switch

Status History :	Date Time	Technician Name	Status	Remark	Sign
	18-11-2023 01:49:50	Ravi Rajbhar	Work Pending	Zaveri wildernets Villa no. 15 - Boundary side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 18 Boundary viewing camera side camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 16 - road side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 17 Electric generator side viewing camera connector cut full off (need to change camera) Play ground Boundary side viewing camera cable breck two pair camera ok and swape to Electric generator place Villa no. 21 Boundary camera cable faulty camera our side checking pending Club house upper side camera cable faulty Club house kitchen in side Camera cable faulty Club house in side dining table viewing camera cable faulty Club house Garden viewing camera cable faulty Club house Garden viewing camera cable cut but our side cable jointor uesd then ok working but need to change cable Villa no. 12 Road side camera viewing camera broken (faulty) cable ok Villa no. 12 Boundary side viewing Camera faulty Cable ok Villa no. 10 Boundary side viewing Camera cable not found Security cabin main gate out side camera connector issue cable ok Or main gate in side Camera cable breck (camera not check our side) Villa no. 2 Boundary side camera viewing Cable ok Camera connector faulty And club house kitchen or dining table cable faulty And camera missing one And club house above camera cable joint and ok working done temporary infrom to Deepak sir Main gate feber cable disconnect need to change feber cable and media convetor Total 22 camera ok working villa no. 07 need to install intusion panal with panic switch	
	18-11-2023 10:51:18	Ravi Rajbhar	New		-

Previous Complain	Date Time Technician Name		Remark	
History:	10-03-2023 10:30:46	Ravi Rajbhar	Zaveri wildernets Villa no. 15 - Boundary side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 18 Boundary viewing camera side camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 16 - road side camera viewing camera connector cut our side joint cable then ok working but temporary going on (need to change camera) Villa no. 17 Electric generator side viewing camera connector cut full off (need to change camera) Play ground Boundary side viewing camera cable breck two pair camera ok and swape to Electric generator place Villa no. 21 Boundary camera cable faulty Club house kitchen in side Camera cable faulty Club house in side dining table viewing camera cable faulty Club house Garden viewing camera cable cut but our side cable jointor uesd then ok working but need to change cable Villa no. 12 Road side camera viewing camera broken (faulty) cable ok Villa no. 12 Boundary side viewing Camera faulty Cable ok Villa no. 10 Boundary side viewing Camera faulty Cable check one pair cable breck orange white Villa no.10 Road side viewing camera cable not found Security cabin main gate out side camera connector issue cable ok Or main gate in side Camera cable breck (camera not check our side) Villa no. 2 Boundary side camera viewing Cable ok Camera connector faulty	
	26-04-2022 03:47:58	Ravi Rajbhar	banglow no. 15 and banglow no. 17 out door camera with screen install and ok working done one to one only and one camera repair return with install but cable inssu inform to Deepak sir	