




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE9054</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9820574739																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	03-08-2023 05:35:01																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Keshav Industrial Estate	Customer's Mobile :	9820574739	Name :	Manoj Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	cannot view online																			
<b>Technician Comment :</b>	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-08-2023 05:59:04</td><td>Atique Salmani</td><td>Completed</td><td>In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.</td><td></td></tr><tr><td>03-08-2023 05:35:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-08-2023 05:59:04	Atique Salmani	Completed	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.		03-08-2023 05:35:09	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-07-2023 05:40:44</td><td>Ishwar Meena</td><td>Mobile online id password change User - admin Password - admin @321</td></tr><tr><td>20-02-2023 06:51:22</td><td>Siddhesh Chavan</td><td>16 Chanel dvr repair and ruten and 16 Chanel dvr 6tb hdd install and stand by dvr take to office and 2tb hdd handover to Jay sir and all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-07-2023 05:40:44	Ishwar Meena	Mobile online id password change User - admin Password - admin @321	20-02-2023 06:51:22	Siddhesh Chavan	16 Chanel dvr repair and ruten and 16 Chanel dvr 6tb hdd install and stand by dvr take to office and 2tb hdd handover to Jay sir and all camera working ok						
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