Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 Support : | **W** : www.vallabhenterprises.com **E** : vallabhsecure@yahoo.co.in

Service Status Details : VE7442 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9820422074 **No. : Technician** Siddhesh Chavan **Technician Mobile :** 8080922985 Name : Complain 24-01-2023 10:09:41 **Ticket Type : Date & Time : Vendor Details :** Company Sanman Customer's Mobile 9820422074 Manoj Sir Name : Name/Client Architect Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** EPABX-cctv iball camera issue and EPABX Issue **Complain**: i ball camera adapter issue change adapter and issue resolved and intercom line working ok and **Technician** manoja sir cabin phone not working and line working ok and old adapter take to office 2) i ball **Comment** : camera not view to manoja sir mobile and Manoja sir not available Complain Desktop - Apurva Vajaria **Operator** : **Remark** : i ball camera adapter issue change adapter and issue resolved and intercom line working ok and manoja sir cabin phone not working and line working ok and old adapter take to office 2) i ball camera not view to manoja sir mobile and Manoja sir not available **Status History : Date Time Technician Name** Status Remark Sign 03-02-2023 Siddhesh Chavan New 11:11:49 31-01-2023 Siddhesh Chavan New 03:58:44 24-01-2023 Siddhesh Chavan Work i ball camera adapter issue 02:19:34 Pending change adapter and issue Grife, resolved and intercom line working ok and manoja sir cabin phone not working and line working ok and old adapter take to office 2) i ball camera not view to manoja sir mobile and Manoja sir not available 24-01-2023 Siddhesh Chavan New 10:09:46

Previous Complain History :	Date Time	Technician Name	Remark
	19-05-2022 02:51:27	Atique Salmani	${\bf 8}$ channel NVR Poe and ${\bf 4}$ ip cameras installation done with audio working ok.
	28-07-2021 05:27:26	Atique Salmani	licence key update and 2 employees finger add and also add in smart office software Logs download and also told to Jay sair how to genrate att.reports .