## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

<b>Service Status Details</b>	: VE6812							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No.	9820574739							
Technician Name :	Prashant Nikalje			Technician Mobile :		9664609225		
Ticket Type :	Complain Date & T		ime:	11-11-2022 10:59:00				
Vendor Details :								
Company Name/Client Name :	Keshav Customer Industrial Estate :		r's Mobile	9820574739		Name :	Ma	noj Sir
Address:								
Mumbai , , , , Maharashtra								
AMC Details:								
Expiry Date :	01-01-1970 05:30:00			Type:				
<b>Product Name:</b>	CCTV							
Complain:	online need to do							
Technician Comment :								
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	1 DVR online done in mobile also online done (Hikvision DVR)							
<b>Status History :</b>	Date Time		Technician Name		Sta	ntus	Remark	Sign
	11-11-2022 12:13:59		Prashant Nikalje		Comple	ted		-
	11-11-2022 10:59:27		Prashant Nikalje		New			-
Previous Complain History :	Date Time	ime Technician N		Remark				
	05-11-2022 10:29:32	Shiva M	leena (					
	19-10-2022 11:38:26			one dvr 6 camera no video issue resolved and 2 nd dvr 1 camera no video issue resolved because camera cable cut by mouse and rejoined cable and 7 camera no video issue resolved and one camera recording off by manual and re on recoding and working ok and 12 MTR cable use. and need to change cable for all camera use new Armand cable				