




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6624</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9820574739																								
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	19-10-2022 11:38:26																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Keshav Industrial Estate	<b>Customer's Mobile :</b>	9820574739	<b>Name :</b>	Manoj Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	2 cameras no recording issue																								
<b>Technician Comment :</b>	one dvr 6 camera no video issue resolved and 2 nd dvr 1 camera no video issue resolved because camera cable cut by mouse and rejoined cable and 7 camera no video issue resolved and one camera recording off by manual and re on recoding and working ok and 12 MTR cable use. and need to change cable for all camera use new Armand cable																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	one dvr 6 camera no video issue resolved and 2 nd dvr 1 camera no video issue resolved because camera cable cut by mouse and rejoined cable and 7 camera no video issue resolved and one camera recording off by manual and re on recoding and working ok and 12 MTR cable use. and need to change cable for all camera use new Armand cable																								
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Previous Complain History :			
	Date Time	Technician Name	Remark
	28-09-2022 05:11:32	Sonu Kumar	new dome camera night vision working ok
	26-09-2022 11:12:18	Prashant Nikalje	10 cameras showing no video power supply faulty 1 change power supply 1 camera stud damaged need to replace 1 camera cable damaged need to change cable 1 new camera show night vision need to replace