

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6499</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|-----------|-----------|-----------------|--------|---------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|--------------------------------------------------|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819810798                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                | <b>Technician Mobile :</b> | 8080922984        |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                       | 03-10-2022 12:58:51        |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Louis Palace Co Op Hsg Soc. Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                                                                                                                     | 9819810798                 | <b>Name :</b>     | Manoj Sir |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 30-06-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                | <b>Type :</b>              | Non-Comprehensive |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | A wing intercom cable issue need to show to client                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | Main Gate Issue Shown To Manoj Sir And Also A Wing 101 Used 1 Rozer Box And 1 Mtr Cat 6 Cable Used Find Out Cable Line Ok Client Need New Instrument .                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-10-2022 01:00:24</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>03-10-2022 12:59:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>03-10-2022 12:58:51</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                 |                                                                                                                                                                |                            |                   |           | Date Time | Technician Name | Status | Remark              | Sign        | 03-10-2022 01:00:24                                                                                                                                            | Atique Salmani      | Completed    |                                                  | - | 03-10-2022 12:59:03 | Atique Salmani | New |  | - | 03-10-2022 12:58:51 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                         | Remark                     | Sign              |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| 03-10-2022 01:00:24                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                                                                                      |                            | -                 |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| 03-10-2022 12:59:03                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                            |                            | -                 |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| 03-10-2022 12:58:51                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                                            |                            | -                 |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-08-2022 12:52:02</td><td>YogeshDesai</td><td>intercom ppm done . A wing security cabin phone cable issue cable break need to be changed. A and B wing many flats line issue and some flats don't have phone</td></tr><tr><td>26-07-2022 10:49:53</td><td>SandeepGupta</td><td>cable faulty new cabling 120 meter work complete</td></tr></tbody></table> |                                                                                                                                                                |                            |                   |           | Date Time | Technician Name | Remark | 27-08-2022 12:52:02 | YogeshDesai | intercom ppm done . A wing security cabin phone cable issue cable break need to be changed. A and B wing many flats line issue and some flats don't have phone | 26-07-2022 10:49:53 | SandeepGupta | cable faulty new cabling 120 meter work complete |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                                                         |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| 27-08-2022 12:52:02                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                        | intercom ppm done . A wing security cabin phone cable issue cable break need to be changed. A and B wing many flats line issue and some flats don't have phone |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |
| 26-07-2022 10:49:53                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                       | cable faulty new cabling 120 meter work complete                                                                                                               |                            |                   |           |           |                 |        |                     |             |                                                                                                                                                                |                     |              |                                                  |   |                     |                |     |  |   |                     |                |     |  |   |