




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE5581 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|---|---|-----------|-----------|-----------------|--------|---------------------|------------------|--|---------------------|----------------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|--------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820574739 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 28-05-2022 10:17:05 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Keshav Industrial Estate | Customer's Mobile : | 9820574739 | Name : | Manoj Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 4 CAMERA FLICKERING PROBLEM | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | there is joints in cameras due to mouse catted the. cable aso it's disturbance need .dvr end all need to do new cabling one dvr online done . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | there is joints in cameras due to mouse catted the. cable aso it's disturbance need .dvr end all need to do new cabling one dvr online done . | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-05-2022 11:12:21</td><td>Atique Salmani</td><td>Completed</td><td>there is joints in cameras due to mouse catted the. cable aso it's disturbance need .dvr end all need to do new cabling one dvr online done .</td><td></td></tr><tr><td>30-05-2022 09:56:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-05-2022 12:26:23</td><td>Atique Salmani</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>28-05-2022 10:17:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-05-2022 10:17:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 30-05-2022 11:12:21 | Atique Salmani | Completed | there is joints in cameras due to mouse catted the. cable aso it's disturbance need .dvr end all need to do new cabling one dvr online done . |  | 30-05-2022 09:56:24 | Atique Salmani | New | | - | 28-05-2022 12:26:23 | Atique Salmani | Work Pending | | - | 28-05-2022 10:17:25 | Atique Salmani | New | | - | 28-05-2022 10:17:05 | Atique Salmani | New | | - |
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| 28-05-2022 10:17:25 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 28-05-2022 10:17:05 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-05-2022 11:09:17</td><td>Prashant Nikalje</td><td>No video issue in 2 camera reconnect bnc connector issue resolved.</td></tr><tr><td>16-05-2022 05:58:46</td><td>Atique Salmani</td><td>lock working ok need to grind steel against lock slot minor .</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 26-05-2022 11:09:17 | Prashant Nikalje | No video issue in 2 camera reconnect bnc connector issue resolved. | 16-05-2022 05:58:46 | Atique Salmani | lock working ok need to grind steel against lock slot minor . | | | | | | | | | | | | | | | | | | | | | |
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