




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4685																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820574739																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	01-02-2022 10:12:18																						
Vendor Details :																									
Company Name/Client Name :	Keshav Industrial Estate	Customer's Mobile :	9820574739	Name :	Manoj Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Recording off issue																								
Technician Comment :	check hdd status and it's normal it was not working due to heating being on off system was too heat so I suggest to on a/c now it's working keep on under observation.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	check hdd status and it's normal it was not working due to heating being on off system was too heat so I suggest to on a/c now it's working keep on under observation.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-02-2022 10:41:30</td><td>Atique Salmani</td><td>Completed</td><td>check hdd status and it's normal it was not working due to heating being on off system was too heat so I suggest to on a/c now it's working keep on under observation.</td><td></td></tr><tr><td>01-02-2022 10:19:43</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2022 10:12:18</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-02-2022 10:41:30	Atique Salmani	Completed	check hdd status and it's normal it was not working due to heating being on off system was too heat so I suggest to on a/c now it's working keep on under observation.		01-02-2022 10:19:43	Atique Salmani	New		-	01-02-2022 10:12:18	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-12-2021 10:07:38</td><td>Atique Salmani</td><td>changed 3 BNC connector camera nmbr nmbr 13 14/16 all working ok.</td></tr><tr><td>03-12-2021 10:19:16</td><td>Atique Salmani</td><td>main gate camera shifted angel set working ok .</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-12-2021 10:07:38	Atique Salmani	changed 3 BNC connector camera nmbr nmbr 13 14/16 all working ok.	03-12-2021 10:19:16	Atique Salmani	main gate camera shifted angel set working ok .											
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