




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE3512</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9820422074																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	28-07-2021 05:27:26																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Sanman Architect	Customer's Mobile :	9820422074	Name :	Manoj Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	Time And Attendance																								
<b>Complain :</b>	attendance software issue																								
<b>Technician Comment :</b>	licence key update and 2 employees finger add and also add in smart office software Logs download and also told to Jay sair how to genrate att.reports .																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
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<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-07-2021 06:35:12</td><td>Atique Salmani</td><td>Completed</td><td>licence key update and 2 employees finger add and also add in smart office software Logs download and also told to Jay sair how to genrate att.reports .</td><td></td></tr><tr><td>28-07-2021 05:27:38</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-07-2021 05:27:26</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-07-2021 06:35:12	Atique Salmani	Completed	licence key update and 2 employees finger add and also add in smart office software Logs download and also told to Jay sair how to genrate att.reports .		28-07-2021 05:27:38	Atique Salmani	New		-	28-07-2021 05:27:26	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-01-2023 10:09:41</td><td>Siddhesh Chavan</td><td>i ball camera adapter issue change adapter and issue resolved and intercom line working ok and manoja sir cabin phone not working and line working ok and old adapter take to office 2) i ball camera not view to manoja sir mobile and Manoja sir not available</td></tr><tr><td>19-05-2022 02:51:27</td><td>Atique Salmani</td><td>8 channel NVR Poe and 4 ip cameras installation done with audio working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-01-2023 10:09:41	Siddhesh Chavan	i ball camera adapter issue change adapter and issue resolved and intercom line working ok and manoja sir cabin phone not working and line working ok and old adapter take to office 2) i ball camera not view to manoja sir mobile and Manoja sir not available	19-05-2022 02:51:27	Atique Salmani	8 channel NVR Poe and 4 ip cameras installation done with audio working ok.											
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