




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3390																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820574739																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	08-07-2021 05:03:28																						
Vendor Details :																									
Company Name/Client Name :	Keshav Industrial Estate	Customer's Mobile :	9820574739	Name :	Manoj Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	recording issue																								
Technician Comment :	HDD formatted aftr permission of raaj sir and HDD working ok and showing normal recording going on...																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	HDD formatted aftr permission of raaj sir and HDD working ok and showing normal recording going on...																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-07-2021 05:47:44</td><td>Atique Salmani</td><td>Completed</td><td>HDD formatted aftr permission of raaj sir and HDD working ok and showing normal recording going on...</td><td></td></tr><tr><td>08-07-2021 05:03:43</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2021 05:03:28</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-07-2021 05:47:44	Atique Salmani	Completed	HDD formatted aftr permission of raaj sir and HDD working ok and showing normal recording going on...		08-07-2021 05:03:43	Atique Salmani	New		-	08-07-2021 05:03:28	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-08-2023 05:35:01</td><td>Atique Salmani</td><td>In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.</td></tr><tr><td>13-07-2023 05:40:44</td><td>Ishwar Meena</td><td>Mobile online id password change User - admin Password - admin @321</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-08-2023 05:35:01	Atique Salmani	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.	13-07-2023 05:40:44	Ishwar Meena	Mobile online id password change User - admin Password - admin @321											
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