







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3232					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819810798				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	12-06-2021 05:38:06		
Vendor Details :					
Company Name/Client Name :	Louis Palace Co Op Hsg Soc. Ltd	Customer's Mobile :	9819810798	Name :	Manoj Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-06-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	Intercom				
Complain :	Reinstall intercom system				
Technician Comment :	[16/06, 10:56] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 ok working 604 ok working 501 line ok instrument issue 502 door lock 503 not used intercom 504 line ok instrument issue 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 line ok instrument issue 203 ok working 204 line ok no instrument 101 line ok instrument 102 ok working 103/104 ok working [16/06, 11:52] Hi: A wing 601 line ok no instrument 602 ok working 603 ok working 604 ok working 501/502/401/402 ok working 503 ok working 504 ok working 403/404 ok working 301 ok working 302 line ok instrument issue 303 not uesd intercom 304 line ok instrument issue 201/202 ok working 203 door lock permanent 204 door lock 101 door lock permanent 102 ok working 103/104 ok working				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	[16/06, 10:56] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 ok working 604 ok working 501 line ok instrument issue 502 door lock 503 not used intercom 504 line ok instrument issue 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 line ok instrument issue 203 ok working 204 line ok no instrument 101 line ok instrument 102 ok working 103/104 ok working [16/06, 11:52] Hi: A wing 601 line ok no instrument 602 ok working 603 ok working 604 ok working 501/502/401/402 ok working 503 ok working 504 ok working 403/404 ok working 301 ok working 302 line ok instrument issue 303 not uesd intercom 304 line ok instrument issue 201/202 ok working 203 door lock permanent 204 door lock 101 door lock permanent 102 ok working 103/104 ok working				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>16-06-2021 11:56:35</td><td>Ravi Rajbhar</td><td>Completed</td><td>[16/06, 10:56] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 ok working 604 ok working 501 line ok instrument issue 502 door lock 503 not used intercom 504 line ok instrument issue 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 line ok instrument issue 203 ok working 204 line ok no instrument 101 line ok instrument 102 ok working 103/104 ok working [16/06, 11:52] Hi: A wing 601 line ok no instrument 602 ok working 603 ok working 604 ok working 501/502/401/402 ok working 503 ok working 504 ok working 403/404 ok working 301 ok working 302 line ok instrument issue 303 not uesd intercom 304 line ok instrument issue 201/202 ok working 203 door lock permanent 204 door lock 101 door lock permanent 102 ok working 103/104 ok working</td><td></td></tr><tr><td>16-06-2021 10:06:18</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2021 07:10:43</td><td>Ravi Rajbhar</td><td>In Progress</td><td>sky link 48 line intercom system reinstall and ok working done and system side dressing aslo a wing all flat check 302 not working only b wing pending check all flat</td><td></td></tr><tr><td>12-06-2021 05:38:33</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2021 05:38:06</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	16-06-2021 11:56:35	Ravi Rajbhar	Completed	[16/06, 10:56] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 ok working 604 ok working 501 line ok instrument issue 502 door lock 503 not used intercom 504 line ok instrument issue 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 line ok instrument issue 203 ok working 204 line ok no instrument 101 line ok instrument 102 ok working 103/104 ok working [16/06, 11:52] Hi: A wing 601 line ok no instrument 602 ok working 603 ok working 604 ok working 501/502/401/402 ok working 503 ok working 504 ok working 403/404 ok working 301 ok working 302 line ok instrument issue 303 not uesd intercom 304 line ok instrument issue 201/202 ok working 203 door lock permanent 204 door lock 101 door lock permanent 102 ok working 103/104 ok working		16-06-2021 10:06:18	Ravi Rajbhar	New		-	12-06-2021 07:10:43	Ravi Rajbhar	In Progress	sky link 48 line intercom system reinstall and ok working done and system side dressing aslo a wing all flat check 302 not working only b wing pending check all flat		12-06-2021 05:38:33	Ravi Rajbhar	New		-	12-06-2021 05:38:06	Ravi Rajbhar	New		-
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Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>29-04-2023 03:37:55</td><td>Kalpesh SubhashGurav</td><td>A Wing, B Wing All Flats Intercom Checking Work Done.</td></tr><tr><td>28-02-2023 10:22:00</td><td>Ravi Rajbhar</td><td>Main gate security cabin intercom issue resolved 111 Society office to security cabin cable check bcz cable cut by rat more place 5</td></tr></table>					Date Time	Technician Name	Remark	29-04-2023 03:37:55	Kalpesh SubhashGurav	A Wing, B Wing All Flats Intercom Checking Work Done.	28-02-2023 10:22:00	Ravi Rajbhar	Main gate security cabin intercom issue resolved 111 Society office to security cabin cable check bcz cable cut by rat more place 5																					
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