




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3030																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820574739																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	New Installation	Date & Time :	03-05-2021 12:33:29																						
Vendor Details :																									
Company Name/Client Name :	Keshav Industrial Estate	Customer's Mobile :	9820574739	Name :	Manoj Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	install supply for Lock																								
Technician Comment :	trace the cable of old lock and use self smps 12 Volt 5amps and also camera nmbr to issue resolved used 2 bnc conector al working ok. completed.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	trace the cable of old lock and use self smps 12 Volt 5amps and also camera nmbr to issue resolved used 2 bnc conector al working ok. completed.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-05-2021 04:41:08</td><td>Atique Salmani</td><td>Completed</td><td>trace the cable of old lock and use self smps 12 Volt 5amps and also camera nmbr to issue resolved used 2 bnc conector al working ok. completed.</td><td></td></tr><tr><td>03-05-2021 12:33:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>03-05-2021 12:33:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-05-2021 04:41:08	Atique Salmani	Completed	trace the cable of old lock and use self smps 12 Volt 5amps and also camera nmbr to issue resolved used 2 bnc conector al working ok. completed.		03-05-2021 12:33:40	Atique Salmani	New		-	03-05-2021 12:33:29	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-08-2023 05:35:01</td><td>Atique Salmani</td><td>In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.</td></tr><tr><td>13-07-2023 05:40:44</td><td>Ishwar Meena</td><td>Mobile online id password change User - admin Password - admin @321</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-08-2023 05:35:01	Atique Salmani	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.	13-07-2023 05:40:44	Ishwar Meena	Mobile online id password change User - admin Password - admin @321											
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