## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE3018 **Priority** : Low **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9820574739 **No. :** Technician Ravi Rajbhar **Technician Mobile :** 8080922965 Name : Complain 23-04-2021 06:31:52 **Ticket Type :** Date & Time : **Vendor Details : Keshav** Industrial Customer's Mobile 9820574739 Manoj Sir Company Name : Name/Client Name Estate Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: Recording issue one DVR power supply issue and new pawer supply uesd and ok working DVR canfirm to Technician Santosh sir both DVR recording check 20 day of hikvisoin DVR 40 day recording going second **Comment** : DVR Complain Desktop - Apurva Vajaria **Operator** : one DVR power supply issue and new pawer supply uesd and ok working DVR canfirm to **Remark** : Santosh sir both DVR recording check 20 day of hikvisoin DVR 40 day recording going second DVR **Status History : Technician Name Date Time Status** Remark Sign 24-04-2021 Ravi Rajbhar Completed one DVR power supply issue m J P-10:00:37 and new pawer supply uesd and ok working DVR canfirm to Santosh sir both DVR recording check 20 day of hikvisoin DVR 40 day recording going second DVR 23-04-2021 New Ravi Rajbhar 06:32:06 23-04-2021 Ravi Rajbhar New 06:31:52

Previous Complain History :	Date Time	Technician Name	Remark
	03-08-2023 05:35:01	Atique Salmani	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.
	13-07-2023 05:40:44	Ishwar Meena	Mobile online id password change User - admin Passward - admin @321