




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3006																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820574739																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	21-04-2021 10:08:01																						
Vendor Details :																									
Company Name/Client Name :	Keshav Industrial Estate	Customer's Mobile :	9820574739	Name :	Manoj Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	cannot view cameras on 1 DVR on TV																								
Technician Comment :	changed new HDMI cable and also one Bullet camera working ok and one camera lence cleaning working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	changed new HDMI cable and also one Bullet camera working ok and one camera lence cleaning working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-04-2021 04:09:00</td><td>Atique Salmani</td><td>Completed</td><td>changed new HDMI cable and also one Bullet camera working ok and one camera lence cleaning working ok.</td><td></td></tr><tr><td>21-04-2021 10:08:13</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-04-2021 10:08:01</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-04-2021 04:09:00	Atique Salmani	Completed	changed new HDMI cable and also one Bullet camera working ok and one camera lence cleaning working ok.		21-04-2021 10:08:13	Atique Salmani	New		-	21-04-2021 10:08:01	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
21-04-2021 04:09:00	Atique Salmani	Completed	changed new HDMI cable and also one Bullet camera working ok and one camera lence cleaning working ok.																						
21-04-2021 10:08:13	Atique Salmani	New		-																					
21-04-2021 10:08:01	Atique Salmani	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-08-2023 05:35:01</td><td>Atique Salmani</td><td>In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.</td></tr><tr><td>13-07-2023 05:40:44</td><td>Ishwar Meena</td><td>Mobile online id password change User - admin Password - admin @321</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-08-2023 05:35:01	Atique Salmani	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.	13-07-2023 05:40:44	Ishwar Meena	Mobile online id password change User - admin Password - admin @321											
Date Time	Technician Name	Remark																							
03-08-2023 05:35:01	Atique Salmani	In keshav online issue resolved log out and forgot password so reset hikcinnect user id and padd Now user is Manoj sir nmbr And password is admin@123 And encryption key aabbcc Now working ok.																							
13-07-2023 05:40:44	Ishwar Meena	Mobile online id password change User - admin Password - admin @321																							