Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE2946										
Priority:	Low									
Created By:	Admin - Apurva Vajaria									
Complaint Mob. No. :	9819810798									
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965						
Ticket Type :	Complain	Date & Time :	05-04-2021 10:07:52							
Vendor Details	s:	_	_							
Company Name/Client Name :	Louis Palace Co Op Hsg Soc. Ltd	Customer's Mobile :	9819810798	Name:	Manoj Sir					
Address:	dress:									
Mumbai,,,,Maharashtra										
AMC Details :	s:									
Expiry Date :	30-06-2021 12:00:00		Type:	Non-Comprehensive						
Product Name:	Intercom									
Complain:	check intercom system and start system									
Technician Comment :	[19/04, 19:11] Hi: Sky link intercom system 48 line reprogramming done and A wing 601 ok 602 ok 603 ok 604 ok 501 cable check but not finding 503 ok line. 504 ok 403, 404 ok 301 ok 304 ok 303 cable issue flat to jucation 302 cable missing flat to jucation 201 ok 202 ok 203 door lock 204 door lock 1 floor cable issue Ground floor cable issue [20/04, 16:50] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 cable issue flat to jucation 604 ok working 501 ok working 504 Line ok instrument issue (601) 502 door lock 503 not used 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 ok working 203 ok working 204 ok working 101 line ok instrument issue 102 102 ok working 103 ok working [20/04, 17:57] Hi: A wing 102 ok working 103 ok working 101 door lock [20/04, 18:13] Hi: B wing cable used 17 meter Security cabin 81 meter cable used A win 114 Total cable used - 210 and display install wit timing set									
Complain Operator :	Desktop - Apurva Vajaria									
Remark :	[19/04, 19:11] Hi: Sky link intercom system 48 line reprogramming done and A wing 601 ok 602 ok 603 ok 604 ok 501 cable check but not finding 503 ok line. 504 ok 403, 404 ok 301 ok 304 ok 303 cable issue flat to jucation 302 cable missing flat to jucation 201 ok 202 ok 203 door lock 204 door lock 1 floor cable issue Ground floor cable issue [20/04, 16:50] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 cable issue flat to jucation 604 ok working 501 ok working 504 Line ok instrument issue (601) 502 door lock 503 not used 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 ok working 203 ok working 204 ok working 101 line ok instrument issue 102 102 ok working 103 ok working [20/04, 17:57] Hi: A wing 102 ok working 103 ok working 101 door lock [20/04, 18:13] Hi: B wing cable used 17 meter Security cabin 81 meter cable used A win 114 Total cable used - 210 and display install wit timing set									

Status History :	Date Time	Technician Name	Status	Remark	Sign	
	22-04-2021 04:30:34	Ravi Rajbhar	Completed	[19/04, 19:11] Hi: Sky link intercom system 48 line reprogramming done and A wing 601 ok 602 ok 603 ok 604 ok 501 cable check but not finding 503 ok line. 504 ok 403, 404 ok 301 ok 304 ok 303 cable issue flat to jucation 302 cable missing flat to jucation 201 ok 202 ok 203 door lock 204 door lock 1 floor cable issue Ground floor cable issue [20/04, 16:50] Hi: B wing 601 door lock permanent 602 line ok instrument issue 603 cable issue flat to jucation 604 ok working 501 ok working 504 Line ok instrument issue (601) 502 door lock 503 not used 401 ok working 402 ok working 403 ok working 404 door lock 301 ok working 302 ok working 303 ok working 304 ok working 201 ok working 202 ok working 203 ok working 204 ok working 101 line ok instrument issue 102 102 ok working 103 ok working [20/04, 17:57] Hi: A wing 102 ok working 103 ok working 103 ok working 103 ok working 101 door lock [20/04, 18:13] Hi: B wing cable used 17 meter Security cabin 81 meter cable used A win 114 Total cable used - 210 and display install wit timing set	Rmuhu	
	22-04-2021 02:39:08	Ravi Rajbhar	New		-	
	19-04-2021 07:15:01	Ravi Rajbhar	In Progress	Sky link intercom system 48 line reprogramming done and A wing 601 ok 602 ok 603 ok 604 ok 501 cable check but not finding 503 ok line. 504 ok 403, 404 ok 301 ok 304 ok 303 cable issue flat to jucation 302 cable missing flat to jucation 201 ok 202 ok 203 door lock 204 door lock 1 floor cable issue Ground floor cable issue	Q maly	
	19-04-2021 10:59:33	Ravi Rajbhar	New		-	
	13-04-2021 10:21:27	Ravi Rajbhar	In Progress	system remove and return office	Rnusha	
	13-04-2021 10:11:58	Ravi Rajbhar	New		-	
	05-04-2021 07:24:16	Ravi Rajbhar	In Progress	A wing Ground floor cable Breck (new cable required) 1 floor cable Breck (new cable required) 2 floor cable ok 3 flo 3 pair ok only 4 floor cable ok 5 cable Breck (new cable required) 6 floor cable ok B wing 1 floor cable Breck (new cable required) 2 floor 3 pair ok only 3 floor cable ok 4 floor cable ok 5 floor cable ok 6 floor cable ok B wing security cabin cable ok A wing security cabin cable Breck (new cable required) sky link intercom system 48 Line system issue	Lugum	
	05-04-2021 10:08:07	Ravi Rajbhar	New		-	
	05-04-2021 10:07:52	, , ,			-	
Previous	Date Time	Technician Name		Remark		
Complain History :	29-04-2023 03:37	:55 Kalpesh S	Kalpesh SubhashGurav A Wing, B Wing All Flats Intercom Checking		rk Done.	
	28-02-2023 10:22:00 Ravi Rajb		har	Main gate security cabin intercom issue resolved 111 Society office to security cabin cable check bcz cable cut by rat more place 5		