

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15018</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|-------------------------------------------------------------|---------------------|--------------|------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820574739                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                             | <b>Technician Mobile :</b>                           | 9833262842                                                                            |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                    | 16-06-2025 11:04:02                                  |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Keshav Industrial Estate                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                  | 9820574739                                           | <b>Name :</b>                                                                         | Manoj Sir |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                             | <b>Type :</b>                                        |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | DVR Date time issue                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | dvr date time ieesu and CMOS battery change pending.                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | dvr date time ieesu and CMOS battery change pending.                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                             |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-06-2025 11:05:54</td><td>ChandanYadav</td><td>Work Pending</td><td>dvr date time ieesu and CMOS battery change pending.</td><td></td></tr><tr><td>16-06-2025 11:04:08</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                             |                                                      |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign            | 16-06-2025 11:05:54                                         | ChandanYadav        | Work Pending | dvr date time ieesu and CMOS battery change pending. |  | 16-06-2025 11:04:08 | ChandanYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                      | Remark                                               | Sign                                                                                  |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| 16-06-2025 11:05:54                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Work Pending                                                | dvr date time ieesu and CMOS battery change pending. |  |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| 16-06-2025 11:04:08                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                         |                                                      | -                                                                                     |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-06-2025 03:26:52</td><td>Siddhesh Chavan</td><td>Online issue resolved verification code fill and working ok</td></tr><tr><td>12-04-2025 11:23:37</td><td>ChandanYadav</td><td>online manoj sir phone done.</td></tr></tbody></table>                                                                                                                                |                                                             |                                                      |                                                                                       |           | Date Time | Technician Name | Remark | 26-06-2025 03:26:52 | Siddhesh Chavan | Online issue resolved verification code fill and working ok | 12-04-2025 11:23:37 | ChandanYadav | online manoj sir phone done.                         |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                      |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| 26-06-2025 03:26:52                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Online issue resolved verification code fill and working ok |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |
| 12-04-2025 11:23:37                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | online manoj sir phone done.                                |                                                      |                                                                                       |           |           |                 |        |                     |                 |                                                             |                     |              |                                                      |                                                                                       |                     |              |     |  |   |