

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10874</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|---------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820574739                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                | <b>Technician Mobile :</b>                                                                 | 8454016444                                                                            |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>       | 14-02-2024 03:22:19                                                                        |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Keshav Industrial Estate                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>     | 9820574739                                                                                 | <b>Name :</b>                                                                         | Manoj Sir |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                | <b>Type :</b>                                                                              |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                       | Again DVR off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Dvr adupter faulty new SMPS install all working and 1 camera off issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                         | Dvr adupter faulty new SMPS install all working and 1 camera off issue resolved working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-02-2024 05:00:30</td><td>Sonu Kumar</td><td>Completed</td><td>Dvr adupter faulty new SMPS install all working and 1 camera off issue resolved working ok</td><td></td></tr><tr><td>14-02-2024 03:39:54</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-02-2024 03:22:35</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                |                                                                                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign | 14-02-2024 05:00:30 | Sonu Kumar          | Completed     | Dvr adupter faulty new SMPS install all working and 1 camera off issue resolved working ok |  | 14-02-2024 03:39:54 | Sonu Kumar | New |  | - | 14-02-2024 03:22:35 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                         | Remark                                                                                     | Sign                                                                                  |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-02-2024 05:00:30                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                      | Dvr adupter faulty new SMPS install all working and 1 camera off issue resolved working ok |  |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-02-2024 03:39:54                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                            |                                                                                            | -                                                                                     |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-02-2024 03:22:35                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                            |                                                                                            | -                                                                                     |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-02-2024 02:53:58</td><td></td><td></td></tr><tr><td>15-02-2024 11:09:11</td><td>PrashantSaroj</td><td>Fan install and work completed</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                             |                                |                                                                                            |                                                                                       |           | Date Time | Technician Name | Remark | 15-02-2024 02:53:58 |      |                     | 15-02-2024 11:09:11 | PrashantSaroj | Fan install and work completed                                                             |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                         |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 15-02-2024 02:53:58                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 15-02-2024 11:09:11                     | PrashantSaroj                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Fan install and work completed |                                                                                            |                                                                                       |           |           |                 |        |                     |      |                     |                     |               |                                                                                            |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |