## Vallabh Enterprises

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Service Status Details : VE11918 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9920953923 **No. : Technician Technician Mobile :** 8411951301 Mayur Yadav Name : Complain 18-06-2024 12:16:12 **Ticket Type :** Date & Time : **Vendor Details :** Bombay Dyeing Customer's Mobile : 9920953923 Manoj Singh Company Name : Name/Client Wadala Name : Address : Mumbai, , , 400014, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: newly installed cameras need to do online in rajiv sir mobile Camera online done in Rajiv sir phone PTZ settings done PTZ freze at one position issue solve 3 Technician camera share on new account for mobile done NVR new user created username user password **Comment**: user@1234 Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Camera online done in Rajiv sir phone PTZ settings done PTZ freze at one position issue solve 3 camera share on new account for mobile done NVR new user created username user password user@1234 **Status History : Technician Name Date Time Status** Remark Sign 02-07-2024 12:58:48 MayurYadav Completed Camera online done in Rajiv sir phone PTZ settings done SKKA PTZ freze at one position issue solve 3 camera share on new account for mobile done NVR new user created username user password user@1234 02-07-2024 11:02:08 MayurYadav New 26-06-2024 12:49:20 MayurYadav New 24-06-2024 10:19:07 MayurYadav New 19-06-2024 04:46:36 Work Pending MayurYadav 19-06-2024 04:37:43 MayurYadav Completed 60 mitar internet cebaling and online work done and ptz work pendig 19-06-2024 10:46:33 MayurYadav New

Previous Complain History :	Date Time	Technician Name	Remark
	07-06-2024 10:47:12	Shiva Meena	4 nuw camera installation done and camera ricording on done work complete 2 pool installation done work complete 70 miter Armand cebal dopte sir in hend over
	27-04-2024 10:43:59	Sonu Kumar	Cctv ppm done all camera working ok