







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

|  |   |                          |                            |            |              |
|--|---|--------------------------|----------------------------|------------|--------------|
| <b>Service Status Details : VE1865</b> |   |                          |                            |            |              |
| <b>Priority :</b>                      | Low   |                          |                            |            |              |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |                          |                            |            |              |
| <b>Complaint Mob. No. :</b>            | 9004817801  |                          |                            |            |              |
| <b>Technician Name :</b>               | Siddhesh Chavan   |                          | <b>Technician Mobile :</b> | 8080922985 |              |
| <b>Ticket Type :</b>                   | Call Basis  | <b>Date &amp; Time :</b> | 19-09-2020 09:52:23        |            |              |
| <b>Vendor Details :</b>                |   |                          |                            |            |              |
| Company Name/Client Name :             | Father Josephs English High School  | Customer's Mobile :      | 9004817801                 | Name :     | Manoj Kamble |
| <b>Address :</b>                       |   |                          |                            |            |              |
| Mumbai , , , 401105 , Maharashtra      |   |                          |                            |            |              |
| <b>AMC Details :</b>                   |   |                          |                            |            |              |
| Expiry Date :                          | 01-01-1970 05:30:00   |                          | Type :                     |            |              |
| <b>Product Name :</b>                  | CCTV  |                          |                            |            |              |
| <b>Complain :</b>                      | 4 cameras not working 4 cameras angle setting   |                          |                            |            |              |
| <b>Technician Comment :</b>            | one dvr install and all camera working and principal Madam cabin view done and one dvr and hdd hand over to secirety gard |                          |                            |            |              |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |                          |                            |            |              |
| <b>Remark :</b>                        | one dvr install and all camera working and principal Madam cabin view done and one dvr and hdd hand over to secirety gard |                          |                            |            |              |

| Status History :            | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>03-11-2020<br/>12:00:38</td><td>Siddhesh Chavan</td><td>Completed</td><td>one dvr install and all camera working and principal Madam cabin view done and one dvr and hdd hand over to secirety gard</td><td></td></tr><tr><td>02-11-2020<br/>10:56:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>22-09-2020<br/>12:20:00</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>22-09-2020<br/>10:35:34</td><td>Siddhesh Chavan</td><td>Client Side</td><td>1 floor dvr not working and one power supply is fulty and principal Madam cabin 2 power adapter fulty and one dvr checking for the office and 3 floor dvr date and time set and checking after going school 2) 1 floor dvr checking for a office</td><td></td></tr><tr><td>19-09-2020<br/>09:52:38</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>19-09-2020<br/>09:52:23</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></table> |                 |                 |  |   | Date Time | Technician Name | Status | Remark              | Sign | 03-11-2020<br>12:00:38 | Siddhesh Chavan | Completed           | one dvr install and all camera working and principal Madam cabin view done and one dvr and hdd hand over to secirety gard |  | 02-11-2020<br>10:56:58 | Siddhesh Chavan | New |  | - | 22-09-2020<br>12:20:00 | Siddhesh Chavan | New |  | - | 22-09-2020<br>10:35:34 | Siddhesh Chavan | Client Side | 1 floor dvr not working and one power supply is fulty and principal Madam cabin 2 power adapter fulty and one dvr checking for the office and 3 floor dvr date and time set and checking after going school 2) 1 floor dvr checking for a office |  | 19-09-2020<br>09:52:38 | Siddhesh Chavan | New |  | - | 19-09-2020<br>09:52:23 | Siddhesh Chavan | New |  | - |
|-----------------------------|--|-----------------|-----------------|--|---|-----------|-----------------|--------|---------------------|------|------------------------|-----------------|---------------------|---|---|------------------------|-----------------|-----|--|---|------------------------|-----------------|-----|--|---|------------------------|-----------------|-------------|--|---|------------------------|-----------------|-----|--|---|------------------------|-----------------|-----|--|---|
|                             | Date Time  | Technician Name | Status          | Remark   | Sign  |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | 03-11-2020<br>12:00:38   | Siddhesh Chavan | Completed       | one dvr install and all camera working and principal Madam cabin view done and one dvr and hdd hand over to secirety gard  |  |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | 02-11-2020<br>10:56:58   | Siddhesh Chavan | New             |  | -   |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | 22-09-2020<br>12:20:00   | Siddhesh Chavan | New             |  | -   |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | 22-09-2020<br>10:35:34   | Siddhesh Chavan | Client Side     | 1 floor dvr not working and one power supply is fulty and principal Madam cabin 2 power adapter fulty and one dvr checking for the office and 3 floor dvr date and time set and checking after going school 2) 1 floor dvr checking for a office |  |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
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| Previous Complain History : | <table><tr><th colspan="2">Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td colspan="2">09-01-2023 11:26:59</td><td>YogeshDesai</td><td></td></tr><tr><td colspan="2">16-11-2022 03:07:22</td><td>Ishwar Meena</td><td></td></tr></table>   |                 |                 |  | Date Time   |           | Technician Name | Remark | 09-01-2023 11:26:59 |      | YogeshDesai            |                 | 16-11-2022 03:07:22 |   | Ishwar Meena  |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | Date Time  |                 | Technician Name | Remark   |   |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | 09-01-2023 11:26:59  |                 | YogeshDesai     |  |   |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |
|                             | 16-11-2022 03:07:22  |                 | Ishwar Meena    |  |   |           |                 |        |                     |      |                        |                 |                     |   |   |                        |                 |     |  |   |                        |                 |     |  |   |                        |                 |             |  |   |                        |                 |     |  |   |                        |                 |     |  |   |