

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1063</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------|---------------------|-------------------|-----------|----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------------|-----|--|---|---------------------|-------------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9833621590                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Technician Name :</b>               | Mahindra Prajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          | <b>Technician Mobile :</b>                                           | 7678020599                                                                            |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b> | 03-02-2020 05:53:16                                                  |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| Company Name/Client Name :             | Mac- Hilite Mall Kerla                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :      | 9833621590                                                           | Name :                                                                                | Mandar Sir |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          | Type :                                                               |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Complain :</b>                      | ip camera installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Technician Comment :</b>            | 6 ip camera installation and one nvr installation all wark completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Remark :</b>                        | 6 ip camera installation and one nvr installation all wark completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2020 12:05:53</td><td>MahindraPrajapati</td><td>Completed</td><td>6 ip camera installation and one nvr installation all wark completed</td><td></td></tr><tr><td>05-02-2020 06:13:10</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2020 05:53:16</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                      |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign | 10-02-2020 12:05:53 | MahindraPrajapati | Completed | 6 ip camera installation and one nvr installation all wark completed |  | 05-02-2020 06:13:10 | MahindraPrajapati | New |  | - | 03-02-2020 05:53:16 | MahindraPrajapati | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                   | Remark                                                               | Sign                                                                                  |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| 10-02-2020 12:05:53                    | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                | 6 ip camera installation and one nvr installation all wark completed |  |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| 05-02-2020 06:13:10                    | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                      |                                                                      | -                                                                                     |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| 03-02-2020 05:53:16                    | MahindraPrajapati                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                      |                                                                      | -                                                                                     |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-02-2020 05:53:03</td><td></td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                      |                                                                                       |            | Date Time | Technician Name | Remark | 03-02-2020 05:53:03 |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                   |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |
| 03-02-2020 05:53:03                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                                      |                                                                                       |            |           |                 |        |                     |      |                     |                   |           |                                                                      |                                                                                       |                     |                   |     |  |   |                     |                   |     |  |   |