

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE970</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|---------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9833125148                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>              | Zainul Shaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Technician Mobile :</b>                                                                                                                  | 8080922971          |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                                    | 23-01-2020 05:07:44 |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>     | Mandar Pushpa                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                                                                                  | 9833125148          | <b>Name :</b>                                                                         | Mandar Pushpa Vijay |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                  | 31-07-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                             | <b>Type :</b>       | Comprehensive                                                                         |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                 | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                     | ppm for the month of Jan 2020                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>           | ppm completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                       | ppm completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                             |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-01-2020 05:57:02</td><td>ZainulShaikh</td><td>Completed</td><td>ppm completed</td><td></td></tr><tr><td>23-01-2020 05:07:52</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>23-01-2020 05:07:45</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                             |                     |                                                                                       |                     | Date Time | Technician Name | Status | Remark              | Sign         | 23-01-2020 05:57:02                                                                                                                         | ZainulShaikh        | Completed   | ppm completed |  | 23-01-2020 05:07:52 | ZainulShaikh | New |  | - | 23-01-2020 05:07:45 | ZainulShaikh | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                                      | Remark              | Sign                                                                                  |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-01-2020 05:57:02                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                   | ppm completed       |  |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-01-2020 05:07:52                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                         |                     | -                                                                                     |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-01-2020 05:07:45                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                         |                     | -                                                                                     |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-12-2019 02:20:40</td><td>ZainulShaikh</td><td>three camera blur issue solved. all camera working properly. mobile view issue pending from client side bcs router is not available on site</td></tr><tr><td>27-09-2019 05:24:07</td><td>SachinPawar</td><td>working Ok..</td></tr></tbody></table>                                                                                                                   |                                                                                                                                             |                     |                                                                                       |                     | Date Time | Technician Name | Remark | 24-12-2019 02:20:40 | ZainulShaikh | three camera blur issue solved. all camera working properly. mobile view issue pending from client side bcs router is not available on site | 27-09-2019 05:24:07 | SachinPawar | working Ok..  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                                      |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 24-12-2019 02:20:40                   | ZainulShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | three camera blur issue solved. all camera working properly. mobile view issue pending from client side bcs router is not available on site |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 27-09-2019 05:24:07                   | SachinPawar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | working Ok..                                                                                                                                |                     |                                                                                       |                     |           |                 |        |                     |              |                                                                                                                                             |                     |             |               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |