



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1651					
Priority :	High				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9833125148				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	06-08-2020 05:15:40		
Vendor Details :					
Company Name/Client Name :	Mandar Pushpa	Customer's Mobile :	9833125148	Name :	Mandar Pushpa Vijay
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-07-2020 12:00:00		Type :	Comprehensive	
Product Name :	VDP				
Complain :	103 , 501 phone Ringing Continuously				
Technician Comment :	103 vdp installed and working ok. 501 paniding camera issue continue ringing so colect camera for check and test. also receveved 2 check one paining. afr 501 cometed will give next check.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	103 vdp installed and working ok. 501 paniding camera issue continue ringing so colect camera for check and test. also receveved 2 check one paining. afr 501 cometed will give next check.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	08-08-2020 06:10:15	Atique Salmani	Completed	103 vdp installed and working ok. 501 paniding camera issue continue ringing so colect camera for check and test. also receceved 2 check one painding. afr 501 cometed will give next check.	
	07-08-2020 06:13:00	Atique Salmani	New		-
	07-08-2020 06:12:57	Atique Salmani	New		-
	06-08-2020 05:25:02	Atique Salmani	Work Pending		-
	06-08-2020 05:23:38	Atique Salmani	Completed	We have checked the Video Door Phone of Flat no 103 , 301 and 501 (Anand Sir) . Flat no 301 was working perfectly in front of us. Flat no 103 and 501 was checked too also checked duct and video distributor with RJ45 Lan Tester. As per Vijay sir informed Atiq about that take video door phone of (Anand Sir) 501 and 103 to take the Vdp screen to office for testing.	
	06-08-2020 05:15:49	Atique Salmani	New		-
	06-08-2020 05:15:41	Atique Salmani	New		-
Previous Complain History :	Date Time		Technician Name		Remark
	30-07-2020 11:03:47		Siddhesh Chavan		
	02-07-2020 11:30:34		Atique Salmani		