

# B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.  
Support : | W : <http://www.bkinfotech.in>  
E : [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK1173</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|--------------------------------------------------------------------------------------------------------------------|---------------------|---------------|------------------------|---------------------------------------------------------------------------------------|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Created By :</b>                    | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9322212433                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>               | Shubham Bhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                    | <b>Technician Mobile :</b> | 9136841707                                                                            |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                           | 06-11-2019 05:08:00        |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Company Name/Client Name :             | Mamta Metal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                                                | 9322212433                 | Name :                                                                                | Mamta Metal |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                    | <b>Type :</b>              |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Product Name :</b>                  | computer amc service                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain :</b>                      | amc service                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>            | pc servicing completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Remark :</b>                        | pc servicing completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-11-2019 06:00:56</td><td>ShubhamBhojne</td><td>Completed</td><td>pc servicing completed</td><td></td></tr><tr><td>06-11-2019 05:08:11</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>06-11-2019 05:08:01</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                    |                            |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 06-11-2019 06:00:56                                                                                                | ShubhamBhojne       | Completed     | pc servicing completed |  | 06-11-2019 05:08:11 | ShubhamBhojne | New |  | - | 06-11-2019 05:08:01 | ShubhamBhojne | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                             | Remark                     | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 06-11-2019 06:00:56                    | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                          | pc servicing completed     |  |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 06-11-2019 05:08:11                    | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                |                            | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 06-11-2019 05:08:01                    | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                |                            | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-09-2019 01:14:34</td><td>Mayur Pitale</td><td>mamta metal system problem solved by cleaning carbon from hdd connector machin is working fine now checked rishabh</td></tr><tr><td>10-09-2019 05:48:12</td><td>ShubhamBhojne</td><td></td></tr></tbody></table>                                                                                                                                                                  |                                                                                                                    |                            |                                                                                       |             | Date Time | Technician Name | Remark | 25-09-2019 01:14:34 | Mayur Pitale | mamta metal system problem solved by cleaning carbon from hdd connector machin is working fine now checked rishabh | 10-09-2019 05:48:12 | ShubhamBhojne |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                             |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 25-09-2019 01:14:34                    | Mayur Pitale                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | mamta metal system problem solved by cleaning carbon from hdd connector machin is working fine now checked rishabh |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 10-09-2019 05:48:12                    | ShubhamBhojne                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                    |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                    |                     |               |                        |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |