## Vallabh Enterprises

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Service Status Details : VE998 **Priority** : High **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 7738060558 **No. : Technician Name** Shiva Meena **Technician Mobile** 7489567735 Complain Date & Time : 28-01-2020 12:42:35 **Ticket Type : Vendor Details :** Vinayak Customer's Mobile 7738060558 Name : Malesh Sir Company Name/Client Name Developers (Mahavir Spring) Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: need to install bullet cameras 3 camera angel setting 3 camera ristolesn done Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 3 camera angel setting 3 camera ristolesn done **Status History : Date Time Technician Name** Status Remark Sign 29-01-2020 04:39:38 Shiva Meena Completed 3 camera angel setting 3 camera ristolesn done Shiva 28-01-2020 12:42:44 Shiva Meena New 28-01-2020 12:42:36 Shiva Meena New **Previous** Technician **Date Time** Remark Complain Name **History** : 19-06-2023 Atique Salmani Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz 11:07:21 reinstalled and shifting also done set preset now total 7 cameras working ok . 20-05-2023 YogeshDesai Two camera angle setting done One camera on gate no 3 camera 11:21:08 reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to  $400\,$ mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx