




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8613																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	7738060558																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	New Installation	Date & Time :	19-06-2023 11:07:21																											
Vendor Details :																														
Company Name/Client Name :	Vinayak Developers (Mahavir Spring)	Customer's Mobile :	7738060558	Name :	Malesh Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	1)Gate no 2 camera cable break Need to do cabling 2)one new bullet camera need to install 3)Ptz camera need to be shift from sale office to side building																													
Technician Comment :	Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-06-2023 06:11:43</td><td>Atique Salmani</td><td>Completed</td><td>Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .</td><td></td></tr><tr><td>22-06-2023 10:12:30</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>21-06-2023 10:06:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>19-06-2023 11:07:36</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-06-2023 06:11:43	Atique Salmani	Completed	Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .		22-06-2023 10:12:30	Atique Salmani	New		-	21-06-2023 10:06:41	Atique Salmani	New		-	19-06-2023 11:07:36	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	20-05-2023 11:21:08	YogeshDesai	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx
	02-05-2023 11:52:40	PravinJagade	1 camera not working resolve working done 2 camera angle setting done. 1 camera new BNC change.