


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8385</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7738060558				
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-05-2023 11:21:08		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Vinayak Developers (Mahavir Spring)	<b>Customer's Mobile :</b>	7738060558	<b>Name :</b>	Malesh Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	2 cameras not working and 3-4 cameras angle need to set				
<b>Technician Comment :</b>	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	20-05-2023 05:23:40	YogeshDesai	Completed	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx	
	20-05-2023 11:21:19	YogeshDesai	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	02-05-2023 11:52:40	PravinJagade	1 camera not working resolve working done 2 camera angle setting done. 1 camera new BNC change.		
	20-10-2022 10:49:27	Munna Gupta	ptz camera shifting and preset setting. ptz camere ka glass damage ho chuka hai jiski wajah se picture clear nahin a raha hai.		