

Vallabh Enterprises

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Service Status Details : VE2913																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7738060558																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	30-03-2021 10:01:43																						
Vendor Details :																									
Company Name/Client Name :	Vinayak Developers (Mahavir Spring)	Customer's Mobile :	7738060558	Name :	Malesh Sir																				
Address :																									
Mumbai , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	3 cameras issue meet harsil sir for PTZ camera																								
Technician Comment :	2 camera started and angle setting has been done 1 camera of back gate has cable issue (no continuity) ptz camera controll from hik connect enabled.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	2 camera started and angle setting has been done 1 camera of back gate has cable issue (no continuity) ptz camera controll from hik connect enabled.																								
Status History :	<table border="1"><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-03-2021 03:16:58</td><td>Ravi Rajbhar</td><td>Completed</td><td>2 camera started and angle setting has been done 1 camera of back gate has cable issue (no continuity) ptz camera controll from hik connect enabled.</td><td></td></tr><tr><td>30-03-2021 10:01:55</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-03-2021 10:01:43</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-03-2021 03:16:58	Ravi Rajbhar	Completed	2 camera started and angle setting has been done 1 camera of back gate has cable issue (no continuity) ptz camera controll from hik connect enabled.		30-03-2021 10:01:55	Ravi Rajbhar	New		-	30-03-2021 10:01:43	Ravi Rajbhar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	19-06-2023 11:07:21	Atique Salmani	Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .
	20-05-2023 11:21:08	YogeshDesai	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx