




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2877</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	7738060558																								
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	22-03-2021 09:56:35																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Vinayak Developers (Mahavir Spring)	<b>Customer's Mobile :</b>	7738060558	<b>Name :</b>	Malesh Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	set PTZ on auto moving meet harshil sir																								
<b>Technician Comment :</b>	One Ptz camera auto mode preset done. 2 cameras Not working , One Camera Needed Bnc pin to change because of rcc, One camera no connection ot bnc and dc and one camera angle setting.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	One Ptz camera auto mode preset done. 2 cameras Not working , One Camera Needed Bnc pin to change because of rcc, One camera no connection ot bnc and dc and one camera angle setting.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-03-2021 03:39:40</td><td>RishiDesai</td><td>Completed</td><td>One Ptz camera auto mode preset done. 2 cameras Not working , One Camera Needed Bnc pin to change because of rcc, One camera no connection ot bnc and dc and one camera angle setting.</td><td></td></tr><tr><td>22-03-2021 09:57:17</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>22-03-2021 09:56:35</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-03-2021 03:39:40	RishiDesai	Completed	One Ptz camera auto mode preset done. 2 cameras Not working , One Camera Needed Bnc pin to change because of rcc, One camera no connection ot bnc and dc and one camera angle setting.		22-03-2021 09:57:17	RishiDesai	New		-	22-03-2021 09:56:35	RishiDesai	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	19-06-2023 11:07:21	Atique Salmani	Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .
	20-05-2023 11:21:08	YogeshDesai	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx