## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

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Service Status Details: VE2517								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	7738060558							
Technician Name :	Siddhesh Chavan				Technician Mobile :		8080922985	
Ticket Type :	Complain	Date & Time:		:	04-01-2021 09:59:23			
Vendor Details :								
Company Name/Client Name :	Vinayak Developers (Mahavir Spring)		Customer's M	Tobile 7738060558		558	Name :	Malesh Sir
Address:								
Mumbai,,,, Maharashtra								
AMC Details:								
Expiry Date :	01-01-1970 05:30:00				Type:			
<b>Product Name:</b>	CCTV							
Complain:	5 cameras not working							
Technician Comment :	5 working ok and 2 camera reconding export in pendive and working ok							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	5 working ok and 2 camera reconding export in pendive and working ok							
<b>Status History:</b>	Date Time		Technician Name		Status	Remark		Sign
	04-01-2021 12:11:12		Siddhesh Chavan		Completed	5 working ok and 2 camera reconding export in pendive and working ok		Ash
	04-01-2021 09:59:38		Siddhesh Chavan		New			-
	04-01-2021 09:59:23 Siddhesh Chav			an	New -			-
Previous Complain History:	Date Time		Technician Name		Remark			
	19-06-2023 11:07:21	Atique Salmani		Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .				
	20-05-2023 11:21:08	YogeshDesai		Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx				