







# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2366</b>																																																		
<b>Priority :</b>	Low																																																	
<b>Created By :</b>	Admin - Apurva Vajaria																																																	
<b>Complaint Mob. No. :</b>	7738060558																																																	
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																																														
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-12-2020 10:07:37																																															
<b>Vendor Details :</b>																																																		
<b>Company Name/Client Name :</b>	Vinayak Developers (Mahavir Spring)	<b>Customer's Mobile :</b>	7738060558	<b>Name :</b>	Malesh Sir																																													
<b>Address :</b>																																																		
Mumbai , , , , Maharashtra																																																		
<b>AMC Details :</b>																																																		
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																															
<b>Product Name :</b>	CCTV																																																	
<b>Complain :</b>	some cameras issue need to do survey for 2 new cameras																																																	
<b>Technician Comment :</b>	installed 2 cameras and Angel set working ok.																																																	
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																																	
<b>Remark :</b>	installed 2 cameras and Angel set working ok.																																																	
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-12-2020 02:16:59</td><td>Atique Salmani</td><td>Completed</td><td>installed 2 cameras and Angel set working ok.</td><td></td></tr><tr><td>24-12-2020 09:54:46</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-12-2020 10:24:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>10-12-2020 06:05:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-12-2020 06:18:10</td><td>Atique Salmani</td><td>Work Pending</td><td>3 Gate camera not working New rcc work not checking camera and 1 camera cable damage and new Camera kebling 100 mtr above</td><td></td></tr><tr><td>05-12-2020 06:10:33</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-12-2020 10:08:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-12-2020 10:07:38</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-12-2020 02:16:59	Atique Salmani	Completed	installed 2 cameras and Angel set working ok.		24-12-2020 09:54:46	Atique Salmani	New		-	22-12-2020 10:24:03	Atique Salmani	New		-	10-12-2020 06:05:00	Atique Salmani	New		-	05-12-2020 06:18:10	Atique Salmani	Work Pending	3 Gate camera not working New rcc work not checking camera and 1 camera cable damage and new Camera kebling 100 mtr above		05-12-2020 06:10:33	Atique Salmani	New		-	05-12-2020 10:08:04	Atique Salmani	New		-	05-12-2020 10:07:38	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	19-06-2023 11:07:21	Atique Salmani	Gate no.3 reconnection issue resolved and gate nmr 2 angel set ptz reinstalled and shifting also done set preset now total 7 cameras working ok .
	20-05-2023 11:21:08	YogeshDesai	Two camera angle setting done One camera on gate no 3 camera reconnected camera working ok One camera inside near gate no 3 one camera was disconnected cable was lying on ground we reconnected and camera is working ok. Camera view showing black and white need to change lense need to be cleaned. Gate no 2 camera cable break from two sides need to change cable and one new bullet camera also required.camera cable about 300 to 400 mtrs approx. Ptz camera need to be shifted from sale office to side building approx cable150 to 200 mtrs approx