




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2167																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819952727																								
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																					
Ticket Type :	Complain	Date & Time :	03-11-2020 05:13:01																						
Vendor Details :																									
Company Name/Client Name :	Prime Civil Infrastructure Pvt Ltd	Customer's Mobile :	9819952727	Name :	Malai Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	monitor issue																								
Technician Comment :	ip for dvr change 10.0.0.100 view in reception computer and tv both working ok																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	ip for dvr change 10.0.0.100 view in reception computer and tv both working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-11-2020 05:45:09</td><td>MayurYadav</td><td>Completed</td><td>ip for dvr change 10.0.0.100 view in reception computer and tv both working ok</td><td></td></tr><tr><td>03-11-2020 05:34:46</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>03-11-2020 05:13:01</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-11-2020 05:45:09	MayurYadav	Completed	ip for dvr change 10.0.0.100 view in reception computer and tv both working ok		03-11-2020 05:34:46	MayurYadav	New		-	03-11-2020 05:13:01	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-10-2020 02:19:57</td><td>Siddhesh Chavan</td><td>firmware update download in reception computer and in pen drive also no monitor and vga cable available at location so instruction in dvr pending</td></tr><tr><td>13-10-2020 10:58:41</td><td>Siddhesh Chavan</td><td>dvr firmware upgrade done and all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	23-10-2020 02:19:57	Siddhesh Chavan	firmware update download in reception computer and in pen drive also no monitor and vga cable available at location so instruction in dvr pending	13-10-2020 10:58:41	Siddhesh Chavan	dvr firmware upgrade done and all camera working ok											
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