

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1198																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9987004151																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	Complain	Date & Time :	14-11-2019 05:59:12																						
Vendor Details :																									
Company Name/Client Name :	Malad Satguru Chs Ltd	Customer's Mobile :	9987004151	Name :	Malad Satguru Chs Ltd																				
Address :																									
Mumbai , , , 400064 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	printer issue team viewer call																								
Technician Comment :	printer problem solved by remote																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	printer problem solved by remote																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-11-2019 06:24:52</td><td>Mayur Pitale</td><td>Completed</td><td>printer problem solved by remote</td><td></td></tr><tr><td>14-11-2019 05:59:20</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>14-11-2019 05:59:12</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-11-2019 06:24:52	Mayur Pitale	Completed	printer problem solved by remote		14-11-2019 05:59:20	Mayur Pitale	New		-	14-11-2019 05:59:12	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-11-2019 05:07:33</td><td>ShubhamBhojne</td><td>servicing done person not available</td></tr><tr><td>10-09-2019 06:13:36</td><td>ShubhamBhojne</td><td>power code loose issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-11-2019 05:07:33	ShubhamBhojne	servicing done person not available	10-09-2019 06:13:36	ShubhamBhojne	power code loose issue											
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