Vallabh Enterprises

Service Status Details : VE10160				
Priority :	Low			
Created By :	Admin - Apurva Vajaria			
Complaint Mob. No. :	9867739991			
Technician Name :	Ravi Rajbhar		**Technician Mobile :**	8080922965
Ticket Type :	Complain	**Date & Time :**	30-11-2023 12:10:27	
Vendor Details :				
Company Name/Client Name :	Paras Business Centre Premises Co Op Society Ltd.	Customer's Mobile :	9867739991	Name :	Makrand Pange Pbc Chheda
Address :				
Mumbai , , , , Maharashtra				
AMC Details :				
Expiry Date :	01-01-1970 05:30:00		Type :	
Product Name :	Time And Attendance			
Complain :	USB not connect issue - 9653651033			
Technician Comment :	usb not connected issue resolved and ok working done and data download properly and demo to client in divice			
Complain Operator :	Desktop - Apurva Vajaria			
Remark :	usb not connected issue resolved and ok working done and data download properly and demo to client in divice			

Status History :

Date Time	Technician Name	Status	Remark	Sign
02-12-2023 12:28:12	Ravi Rajbhar	Completed	usb not connected issue resolved and ok working done and data download properly and demo to client in divice	
02-12-2023 10:49:50	Ravi Rajbhar	New		-
30-11-2023 12:10:37	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
01-09-2023 03:20:48	Atique Salmani	There is issue in date n time device so reset device date n time and also 2 employees punching and check data ok and also check after restart device there is no changed date n time .if changed then cmoss battery need to changed .
03-03-2023 10:59:46	Prashant Nikalje	prashant visited date 03.03.2023 given training , how to do data upload and download ,how to do report generate .