

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1135</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|-----------|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820782562                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            | <b>Technician Mobile :</b>                                                                    | 8080922985                                                                            |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>   | 13-02-2020 02:18:28                                                                           |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | AMI Creation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b> | 9820782562                                                                                    | <b>Name :</b>                                                                         | Maresh Patel |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400017 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            | <b>Type :</b>                                                                                 |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | One camera shifting with 20 mtrs cable, Online setup of Hikvision DVR and have to add 12V 5amps smps -2nos                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | one camera sifting and all camera angle set and 11 met cabling dvr Online done all working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | one camera sifting and all camera angle set and 11 met cabling dvr Online done all working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-02-2020 09:41:45</td><td>Siddhesh Chavan</td><td>Completed</td><td>one camera sifting and all camera angle set and 11 met cabling dvr Online done all working ok</td><td></td></tr><tr><td>14-02-2020 03:05:19</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-02-2020 02:19:09</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-02-2020 02:18:29</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                               |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign       | 15-02-2020 09:41:45 | Siddhesh Chavan     | Completed | one camera sifting and all camera angle set and 11 met cabling dvr Online done all working ok |  | 14-02-2020 03:05:19 | Siddhesh Chavan | New |  | - | 13-02-2020 02:19:09 | Siddhesh Chavan | New |  | - | 13-02-2020 02:18:29 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                     | Remark                                                                                        | Sign                                                                                  |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-02-2020 09:41:45                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                  | one camera sifting and all camera angle set and 11 met cabling dvr Online done all working ok |  |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-02-2020 03:05:19                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                        |                                                                                               | -                                                                                     |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 13-02-2020 02:19:09                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                        |                                                                                               | -                                                                                     |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 13-02-2020 02:18:29                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                        |                                                                                               | -                                                                                     |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-10-2022 06:07:31</td><td>Sonu Kumar</td><td>ppm done</td></tr><tr><td>23-06-2022 05:03:47</td><td></td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              | Date Time | Technician Name | Remark | 13-10-2022 06:07:31 | Sonu Kumar | ppm done            | 23-06-2022 05:03:47 |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                     |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 13-10-2022 06:07:31                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | ppm done                   |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-06-2022 05:03:47                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                               |                                                                                       |              |           |                 |        |                     |            |                     |                     |           |                                                                                               |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |