




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9286																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9867333889																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	25-08-2023 11:30:47																	
Vendor Details :																				
Company Name/Client Name :	Green Valley Studios	Customer's Mobile :	9867333889	Name :	Mahavir Jain															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1 camera network failure issue																			
Technician Comment :	onw camera no video issue resloved and ok working done camera check and ok camera cable cut by rat and cable recipring security cablin in side then ok working camera																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	onw camera no video issue resloved and ok working done camera check and ok camera cable cut by rat and cable recipring security cablin in side then ok working camera																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-08-2023 05:32:23</td><td>Ravi Rajbhar</td><td>Completed</td><td>onw camera no video issue resloved and ok working done camera check and ok camera cable cut by rat and cable recipring security cablin in side then ok working camera</td><td></td></tr><tr><td>25-08-2023 03:27:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-08-2023 05:32:23	Ravi Rajbhar	Completed	onw camera no video issue resloved and ok working done camera check and ok camera cable cut by rat and cable recipring security cablin in side then ok working camera		25-08-2023 03:27:42	Ravi Rajbhar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-03-2023 10:50:04</td><td>Prashant Nikalje</td><td>3 IP camera offline camera no 4,12, 13 JK vision switch faulty switch remove and brought in office for repair 2 cameras connect old switch iball 2 camera working ok camera no 12 long distance need to be check 17.03.2023 - Long distance camera issued (Camera no. 12 studio no. 4) install new fyber POE switch complaint resolved</td></tr><tr><td>27-01-2023 11:10:06</td><td>Prashant Nikalje</td><td>parshant visited site 27.01.2023 nvr online done and mobile online done</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-03-2023 10:50:04	Prashant Nikalje	3 IP camera offline camera no 4,12, 13 JK vision switch faulty switch remove and brought in office for repair 2 cameras connect old switch iball 2 camera working ok camera no 12 long distance need to be check 17.03.2023 - Long distance camera issued (Camera no. 12 studio no. 4) install new fyber POE switch complaint resolved	27-01-2023 11:10:06	Prashant Nikalje	parshant visited site 27.01.2023 nvr online done and mobile online done						
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