

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11722</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9867333889                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                          | <b>Technician Mobile :</b>                              | 7262044153                                                                            |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                 | 24-05-2024 11:07:32                                     |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Green Valley Studios                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Customer's Mobile :</b>                                                                                                                                                                                                                                                               | 9867333889                                              | <b>Name :</b>                                                                         | Mahavir Jain |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                          | <b>Type :</b>                                           |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | camera no. 12 again off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 12 camera properly working ok. All camera working done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | 12 camera properly working ok. All camera working done.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-05-2024 12:08:39</td><td>PravinJagade</td><td>Completed</td><td>12 camera properly working ok. All camera working done.</td><td></td></tr><tr><td>25-05-2024 10:29:02</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                              |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign         | 25-05-2024 12:08:39                                                                            | PravinJagade        | Completed    | 12 camera properly working ok. All camera working done.                                                                                                                                                                                                                                  |  | 25-05-2024 10:29:02 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                                                                                                                                                                                                   | Remark                                                  | Sign                                                                                  |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 25-05-2024 12:08:39                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                                                                                                                                                                                                                                                | 12 camera properly working ok. All camera working done. |  |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 25-05-2024 10:29:02                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                                                                                                                                                                                      |                                                         | -                                                                                     |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-06-2024 01:08:47</td><td>PravinJagade</td><td>Camera no 12 or 13 off issue resolve working done. All camera properly working. Work complete.</td></tr><tr><td>21-05-2024 05:16:38</td><td>Ravi Rajbhar</td><td>3 cmaera issue resolved cmaera no. 9 poe switch side rj 45 connector change cmaera no.16 no video issue resolved both side rj 45 connector change and cmarea no. 12 on off issuere solved bcz cmaera distance 120 - 150 meter poe switch exchange mode 250 mode on with connector change</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                          |                                                         |                                                                                       |              | Date Time | Technician Name | Remark | 01-06-2024 01:08:47 | PravinJagade | Camera no 12 or 13 off issue resolve working done. All camera properly working. Work complete. | 21-05-2024 05:16:38 | Ravi Rajbhar | 3 cmaera issue resolved cmaera no. 9 poe switch side rj 45 connector change cmaera no.16 no video issue resolved both side rj 45 connector change and cmarea no. 12 on off issuere solved bcz cmaera distance 120 - 150 meter poe switch exchange mode 250 mode on with connector change |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                                                                                                                                                                                                                                                                                   |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 01-06-2024 01:08:47                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Camera no 12 or 13 off issue resolve working done. All camera properly working. Work complete.                                                                                                                                                                                           |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |
| 21-05-2024 05:16:38                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 3 cmaera issue resolved cmaera no. 9 poe switch side rj 45 connector change cmaera no.16 no video issue resolved both side rj 45 connector change and cmarea no. 12 on off issuere solved bcz cmaera distance 120 - 150 meter poe switch exchange mode 250 mode on with connector change |                                                         |                                                                                       |              |           |                 |        |                     |              |                                                                                                |                     |              |                                                                                                                                                                                                                                                                                          |                                                                                       |                     |              |     |  |   |