







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1011																														
Priority :	High																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9757178211																													
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981																										
Ticket Type :	Complain	Date & Time :	29-01-2020 12:57:05																											
Vendor Details :																														
Company Name/Client Name :	Concentrix Daksh Services India Pvt Ltd	Customer's Mobile :	9757178211	Name :	Magnus Tower - Sandeep Bhangre																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	This is observed that after installation and configuration of IP CCTV camera. While camera going offline mode not getting trigger mail.																													
Technician Comment :	done.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	done.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-03-2020 10:05:37</td><td>SachinPawar</td><td>Completed</td><td>done.</td><td></td></tr><tr><td>29-01-2020 06:00:16</td><td>SachinPawar</td><td>Work Pending</td><td>complain was attended but due to not able to access nvr in admin login so pending.</td><td></td></tr><tr><td>29-01-2020 12:57:14</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-01-2020 12:57:05</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-03-2020 10:05:37	SachinPawar	Completed	done.		29-01-2020 06:00:16	SachinPawar	Work Pending	complain was attended but due to not able to access nvr in admin login so pending.		29-01-2020 12:57:14	SachinPawar	New		-	29-01-2020 12:57:05	SachinPawar	New		-
Date Time	Technician Name	Status	Remark	Sign																										
03-03-2020 10:05:37	SachinPawar	Completed	done.																											
29-01-2020 06:00:16	SachinPawar	Work Pending	complain was attended but due to not able to access nvr in admin login so pending.																											
29-01-2020 12:57:14	SachinPawar	New		-																										
29-01-2020 12:57:05	SachinPawar	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-12-2020 10:46:23</td><td>MayurYadav</td><td>5 rodent repellent panel install 27 ultrasonic transducer install</td></tr><tr><td>07-02-2020 11:19:09</td><td>SachinPawar</td><td>ip camera port changed by the cnx team and issue resolved.</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-12-2020 10:46:23	MayurYadav	5 rodent repellent panel install 27 ultrasonic transducer install	07-02-2020 11:19:09	SachinPawar	ip camera port changed by the cnx team and issue resolved.																
Date Time	Technician Name	Remark																												
09-12-2020 10:46:23	MayurYadav	5 rodent repellent panel install 27 ultrasonic transducer install																												
07-02-2020 11:19:09	SachinPawar	ip camera port changed by the cnx team and issue resolved.																												