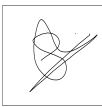
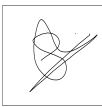
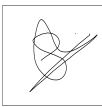


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE881</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
|---------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------|-----------|-----------------|--------|--------|------|---------------------|-------------|-----|--|---|---------------------|-------------|-----------|------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9884189460                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>              | Yasin Shaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            | <b>Technician Mobile :</b>                           | 8689802313                                                                            |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>   | 07-01-2020 05:56:00                                  |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>     | Shoppers Stop Ltd- GVK One Mall Hyderabad                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b> | 9884189460                                           | <b>Name :</b>                                                                         | Madhvi Madam-gvk One Mall |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                  | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            | <b>Type :</b>                                        |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                     | date and time issue and recording issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>           | date and time is to solve setting done work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                       | date and time is to solve setting done work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-01-2020 10:03:44</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>07-01-2020 06:28:56</td><td>YasinShaikh</td><td>Completed</td><td>date and time is to solve setting done work complete</td><td></td></tr><tr><td>07-01-2020 06:27:28</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>07-01-2020 05:56:01</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                      |                                                                                       |                           | Date Time | Technician Name | Status | Remark | Sign | 08-01-2020 10:03:44 | YasinShaikh | New |  | - | 07-01-2020 06:28:56 | YasinShaikh | Completed | date and time is to solve setting done work complete |  | 07-01-2020 06:27:28 | YasinShaikh | New |  | - | 07-01-2020 05:56:01 | YasinShaikh | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                     | Remark                                               | Sign                                                                                  |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 08-01-2020 10:03:44                   | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                        |                                                      | -                                                                                     |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 07-01-2020 06:28:56                   | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                  | date and time is to solve setting done work complete |  |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 07-01-2020 06:27:28                   | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                        |                                                      | -                                                                                     |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| 07-01-2020 05:56:01                   | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                        |                                                      | -                                                                                     |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                      |                                                                                       |                           | Date Time | Technician Name | Remark |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                     |                                                      |                                                                                       |                           |           |                 |        |        |      |                     |             |     |  |   |                     |             |           |                                                      |                                                                                       |                     |             |     |  |   |                     |             |     |  |   |