

# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK767</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------|--------------------------------------|---------------------------------------------------------------------------------------|-------------------|-----------|-----------------|--------|---------------------|------------------|-------------------------------------------|---------------------|----------------|----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|---------|-----|--|---|
| <b>Priority :</b>                     | High                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Created By :</b>                   | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9819264848                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Technician Name :</b>              | Basu Raj                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                    | <b>Technician Mobile :</b>           | 9699180874                                                                            |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Ticket Type :</b>                  | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                           | 17-08-2019 04:19:11                  |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| Company Name/Client Name :            | Madhusudhan Vipul                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                | 9819264848                           | Name :                                                                                | Madhusudhan Vipul |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                    | Type :                               |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Product Name :</b>                 | bill sign copy                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Complain :</b>                     | hapex bill                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Technician Comment :</b>           | challan signed, cheque was not ready                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Remark :</b>                       | challan signed, cheque was not ready                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                    |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-08-2019 04:54:12</td><td>BasuRaj</td><td>Work Pending</td><td>challan signed, cheque was not ready</td><td></td></tr><tr><td>17-08-2019 04:19:12</td><td>BasuRaj</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                    |                                      |                                                                                       |                   | Date Time | Technician Name | Status | Remark              | Sign             | 17-08-2019 04:54:12                       | BasuRaj             | Work Pending   | challan signed, cheque was not ready               |  | 17-08-2019 04:19:12 | BasuRaj | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                             | Remark                               | Sign                                                                                  |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| 17-08-2019 04:54:12                   | BasuRaj                                                                                                                                                                                                                                                                                                                                                                                                                                              | Work Pending                                       | challan signed, cheque was not ready |  |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| 17-08-2019 04:19:12                   | BasuRaj                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                |                                      | -                                                                                     |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-12-2019 05:50:25</td><td>GaneshamMudaliar</td><td>recording done recording show issue slove</td></tr><tr><td>05-11-2019 03:08:49</td><td>Manish Dhangar</td><td>15 camera service den record chake date time chake</td></tr></tbody></table>                                                                                               |                                                    |                                      |                                                                                       |                   | Date Time | Technician Name | Remark | 09-12-2019 05:50:25 | GaneshamMudaliar | recording done recording show issue slove | 05-11-2019 03:08:49 | Manish Dhangar | 15 camera service den record chake date time chake |                                                                                       |                     |         |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                             |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| 09-12-2019 05:50:25                   | GaneshamMudaliar                                                                                                                                                                                                                                                                                                                                                                                                                                     | recording done recording show issue slove          |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |
| 05-11-2019 03:08:49                   | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                       | 15 camera service den record chake date time chake |                                      |                                                                                       |                   |           |                 |        |                     |                  |                                           |                     |                |                                                    |                                                                                       |                     |         |     |  |   |